

Options – When you're busy, the more options you have, the easier your life can be. And, when it comes to paying your energy bill, your Ameren Illinois Utility gives you plenty of ways to pay so you can choose what fits your lifestyle best. These options are provided with one goal in mind – to make it easier for you to do business with us.

Manage Your Account Online.

Join the thousands of other Ameren Illinois Utility customers who have discovered the ease of doing business with us over the Internet. To get detailed information on your Ameren Illinois Utility account, sign up for online access at www.ameren.com.



At www.ameren.com you can:

- View Payment Options
- View Bill and Payment History
- Request a Copy of a Bill
- View or Update Personal Information
- Check Energy Usage History
- View Energy Efficiency, Conservation and Safety Tips
- View Outage Information
- Turn On and Turn Off Services

Ameren Illinois Utility customers can also choose to receive and pay bills electronically over the Internet!

To sign up, you'll need a recent Ameren Illinois Utility bill. Or, if you're already signed up, just login using your user ID and password.

You can then elect to stop receiving your paper bill and begin receiving, via e-mail, an electronic notification that your monthly bill is ready to view and pay. Click the link in the e-mail to login and access the residential home page.

Click the "View Bill Image" link to see an electronic version of your bill, which details your energy usage for the month. Select the "Pay Now" button to pay your bill either by electronic check or with a credit or debit card. Your Ameren Illinois Utility partners with CheckFree (electronic check) and SPEEDPAY (credit or debit card) for these services.

Pay Automatically with Direct Pay.

If you are always on the go, then Direct Pay is just the ticket. With this free service, bills are paid automatically from your checking or savings account each month exactly on the due date — not a moment before.

You'll still receive monthly bills in the mail with the same information you get now — but without the worry of ever missing a due date again! Once you are enrolled in Direct Pay, a reminder message will be printed on your bill indicating the date we will debit your checking or savings account.

To sign up for Direct Pay, mail the attached registration form to the address indicated, or on the Internet go to www.ameren.com/directpay.

Pay using SPEEDPAY.

Your Ameren Illinois Utility has partnered with SPEEDPAY to offer customers the convenience of paying by credit or debit card using either MasterCard or VISA seven days a week, 24 hours a day.

And, through SPEEDPAY, you may also pay by electronic check by dialing toll-free:

AmerenCIPS (866) 729-2477, AmerenCILCO (866) 729-2452, and AmerenIP (866) 729-2647.

SPEEDPAY payments will be credited to your utility account the same day — giving you security and peace of mind.

For additional convenience, you can also choose to

make recurring payments, using your credit or debit card. Each month, the full amount of your bill will be paid conveniently on the due date and charged to your debit or credit card.

To make a payment using your MasterCard or VISA, go online to www.ameren.com or call one of the numbers above. SPEEDPAY charges a convenience fee for each transaction.

Pay using CheckFree.

Your Ameren Illinois Utility has partnered with CheckFree, one of the leading providers of internet bill payment. To enroll, visit www.ameren.com where you can link into CheckFree by clicking on View Payment Options.

When you pay electronically by CheckFree, you will continue to receive your energy bill through the U.S. mail until you choose only to receive your bill electronically. The electronic bill you view is an exact image of your current bill — front and back.

Pay by Mail.

You can mail your payment along with your bill stub to your Ameren Illinois Utility. Be sure to write your account number on the check or money order; make it payable to your Ameren Illinois Utility, and sign it. Do not send cash through the mail, and do not postdate your check. Payments should be mailed to the P.O. Box listed on your bill. Please be sure to enclose the stub portion of your bill with your payment.



Customer's Choice