



REGISTRATION FORM

AmerenUE

AmerenUE Account Number

Name(s) Please print:

Budget Billing Plan

Yes, I would like to register for Budget Billing to even my energy bills throughout the year.

Direct Pay Plan

Yes, I want to participate in the Direct Pay Plan. I hereby authorize AmerenUE to debit my checking/savings account each month for my payment. I understand that AmerenUE or I can cancel this agreement any time. I have enclosed a voided/cancelled check (or savings deposit slip) from my checking/savings account I wish to pay from.

Service Address **City**

Home Phone **Alternative Phone**

Signature(s)

Date

Mail this form along with your voided check to:
AmerenUE
Treasury Technology Services
P. O. Box 66149, PWN1020
St. Louis, MO 63166-6149

Please fill this out and KEEP FOR YOUR RECORDS:

On _____ (*today's date*), I authorized AmerenUE to automatically deduct funds each month on the due date of my energy bill (AmerenUE Direct Pay Plan), from my:

checking savings account

at _____
(bank, credit institution)

_____ *(account number)*

Pay in Person.

You may prefer to pay at one of the AmerenUE authorized pay stations. We have nearly 200 pay-in-person locations, primarily in grocery or convenience stores. Most are open 7 days a week and have extended hours. They are electronically linked to AmerenUE so that payments are usually recorded within a few hours. You can find the bill payment location closest to you online at www.ameren.com or by calling the number on your bill.

Budget Billing.

With Budget Billing, you can avoid the sometimes large fluctuations that may come with either summer air conditioning or winter heating. Residential customers in good standing are eligible for Budget Billing and can sign up at any time of the year. Here's how Budget Billing works:

- We use your past service records to figure your average annual electricity and/or gas costs based on the amount used at your address during the last 12 months.
- We divide that amount by 12 and bill you the same amount each month for the next three months, and review your account on the fourth and eighth month after you sign up. If, during the fourth and eighth month review, it is determined that the re-evaluated budget amount indicates a \$3 or greater increase, you will see an increased Budget Billing amount to help you stay on track. On the 12th month, we calculate the difference between the cost of the energy used during the year and the amount paid. If the budget balance is behind, you will be billed for that. If the account is ahead, you will see a credit.
- Please note that to gain full benefit of Budget Billing, you must make your scheduled payment each month by the due date. Failure to make these payments defeats the purpose of Budget Billing and may result in your removal from the plan. At the time of removal, it will be necessary to pay the balance on your account with your next bill. If you are removed from the plan, you will be ineligible for Budget Billing for a period of 12 months.

For more information about any of the payment options, please visit our web site at www.ameren.com or call (toll free): AmerenUE 800-552-7583

Choose the payment option that fits you best!

Check:	<ul style="list-style-type: none"> • online at www.ameren.com • by mail • through Direct Pay • in person at one of our authorized pay stations • through SPEEDPAY: AmerenUE (866) 268-3729
Credit or debit card:	<ul style="list-style-type: none"> • online at www.ameren.com • through SPEEDPAY: AmerenUE (866) 268-3729
Cash:	<ul style="list-style-type: none"> • in person at one of our authorized pay stations
Money order:	<ul style="list-style-type: none"> • in person at one of our authorized pay stations • by mail

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Payment Options

Choose the payment option most convenient for you



Options – When you're busy, the more options you have, the easier your life can be. And, when it comes to paying your energy bill, AmerenUE gives you plenty of ways to pay so you can choose what fits your lifestyle best. These options are provided with one goal in mind – to make it easier for you to do business with us.

Manage Your Account Online.

Join the thousands of other AmerenUE customers who have discovered the ease of doing business with AmerenUE over the Internet. To get detailed information on your AmerenUE account, sign up for online access at www.ameren.com.



At www.ameren.com you can:

- View Payment Options
- View Bill and Payment History
- Request a Copy of a Bill
- View or Update Personal Information
- Check Energy Usage History
- View Energy Efficiency, Conservation and Safety Tips
- View Outage Information
- Turn On and Turn Off Services

AmerenUE customers can also choose to receive and pay bills electronically over the Internet!

To sign up, you'll need a recent AmerenUE bill. Or, if you're already signed up, just login using your user ID and password.

You can then elect to stop receiving your paper bill and begin receiving, via e-mail, an electronic notification that your monthly bill is ready to view and pay. Click the link in the e-mail to login and access the residential home page.

Click the "View Bill Image" link to see an electronic version of your bill, which details your energy usage for the month. Select the "Pay Now" button to pay your bill either by electronic check or with a credit or debit card. AmerenUE partners with CheckFree (electronic check) and SPEEDPAY (credit or debit card) for these services.

Pay Automatically with Direct Pay.

If you are always on the go, then Direct Pay is just the ticket. With this free service, bills are paid automatically from your checking or savings account each month exactly on the due date — not a moment before.

You'll still receive monthly bills in the mail with the same information you get now — but without the worry of ever missing a due date again! Once you are enrolled in Direct Pay, a reminder message will be printed on your bill indicating the date we will debit your checking or savings account.

To sign up for Direct Pay, mail the attached registration form to the address indicated, or on the Internet go to www.ameren.com/directpay.

Pay using SPEEDPAY.

AmerenUE has partnered with SPEEDPAY to offer customers the convenience of paying by credit or debit card using either MasterCard or VISA seven days a week, 24 hours a day.

And, through SPEEDPAY, you may also pay by electronic check by dialing toll-free:

AmerenUE (866) 268-3729.

SPEEDPAY payments will be credited to your utility account the same day — giving you security and peace of mind.

For additional convenience, you can also choose to

make recurring payments, using your credit or debit card. Each month, the full amount of your bill will be paid conveniently on the due date and charged to your debit or credit card.

To make a payment using your MasterCard or VISA, go online to www.ameren.com or call one of the numbers above. SPEEDPAY charges a convenience fee for each transaction.

Pay using CheckFree.

AmerenUE has partnered with CheckFree, one of the leading providers of internet bill payment. To enroll, visit www.ameren.com where you can link into CheckFree by clicking on View Payment Options.

When you pay electronically by CheckFree, you will continue to receive your energy bill through the U.S. mail until you choose only to receive your bill electronically. The electronic bill you view is an exact image of your current bill — front and back.

Pay by Mail.

You can mail your payment along with your bill stub to AmerenUE. Be sure to write your account number on the check or money order; make it payable to AmerenUE, and sign it. Do not send cash through the mail, and do not postdate your check. Payments should be mailed to the P.O. Box listed on your bill. Please be sure to enclose the stub portion of your bill with your payment.

