

FactsOnEnergy

August 2009

Helpful information from the Ameren Illinois Utilities

ACT ON ENERGY® HVAC DISCOUNT

CHILL OUT ON THE CHEAP

Don't wait until that outdated central air conditioning unit quits working on a sweltering summer day. Replace your older, less efficient model now with a new, high-efficiency unit and your proactive purchasing could be rewarded with an Act On Energy discount. Plus, a new model could **save you up to \$200 every year in energy costs.**

Your discount could be as high as \$720 for a high-efficiency cooling unit, depending on the new equipment you have installed. To be eligible for the incentive, you must work with a qualified Act On Energy Program Ally HVAC contractor. Incentives are also available for replacement of a non-working central air unit.

For details, visit ActOnEnergy.com, click on "For My Home" and follow the links to "Residential Incentive Programs" and "New Heating & Air Conditioning Equipment"—or call **1.866.838.6918**.



A FURNACE INSPECTION NOW?

Though a lot of warm weather is still to come, this is a great time to schedule an inspection of your natural gas furnace to make certain it is operating safely and efficiently. A heating professional can ensure there are no natural gas leaks and that all combustion gases are being properly vented to guard against carbon monoxide (CO) poisoning.

And speaking of CO, do you have CO detectors in your home or apartment? Not only are they required by Illinois law, they just make good sense. Make certain you have working CO detectors—today!

Visit the Ameren Illinois Utilities tent at these upcoming events:

ILLINOIS STATE FAIR
AUGUST 14–23 • SPRINGFIELD, IL

DUQUOIN STATE FAIR
AUGUST 28–SEPTEMBER 7 • DUQUOIN, IL

FARM PROGRESS SHOW
SEPTEMBER 1–3 • DECATUR, IL



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RECENTLY UNEMPLOYED? Electricity Grants Can Help

Our new Residential Unemployment Program is offering one-time grants of \$300 to qualifying electric customers currently out of work due to a job layoff. To qualify, the layoff must have taken place since December 2008 and you must have an active electric account at your primary residence in your name or your spouse's name. To learn more, visit ActOnEnergy.com/payment-assistance or call AmerenCIPS Customer Service.

AmerenCIPS
1.888.789.2477

TTY Illinois Relay
711

Underground Locating (JULIE):
1.800.892.0123 (or 811)





PIPES, WIRES & PEOPLE: RATE CASE FACTS

AMEREN ILLINOIS UTILITIES FILE RATE REQUEST

Every time you flip a light switch or turn the knob on the stove, we know you're counting on us. It takes a vast network of pipes, wires and people to deliver the electricity and natural gas you rely on, 24 hours a day—every day.

To ensure we can continue to provide the safe, reliable energy to meet your needs, the Ameren Illinois Utilities (AmerenCIPS, AmerenCILCO and AmerenIP) filed rate increase cases on June 5.

The proposed rate increases would not take effect until May 2010 and will affect the charges for delivering electricity and natural gas to customers. (The supply charges on your bill are based on market prices.)

While we work hard to keep our expenses down, the costs of delivering energy—from utility poles and pipes, to fuel and financing costs—continue to go up. When our costs of doing business rise, we need to adjust our prices to continue serving your needs safely.

BENEFITS OF A RATE INCREASE

A rate increase provides the funding needed to strengthen, expand and update our energy delivery system so it's safer, more reliable and able to handle growing demand. That way, the energy we all depend on will be there every day.

WHAT THE PROPOSED RATES MEAN TO YOU

To help you understand what our rate request means specifically to you, the effect of the requested rates are printed on this month's bill. Look at the bottom of the bill, under "Important Information," to see what your costs would be if the proposed new rates take effect.

Coming in September, see how the proposed rates would impact your bill for up to a 12-month period. Visit www.IllinoisRateFacts.com and plug into our online rate estimator.

WEB SITE SEPARATES FACT FROM FICTION

We are committed to keeping you informed about energy prices and helping you prepare for changes in our rates. Our new Web site puts the facts at your fingertips. Visit www.IllinoisRateFacts.com to learn more about the rates you pay for energy.

SUMMER STORMS HIT HARD

Summer brought a number of unusually severe storms that affected customers throughout our territory—including an unprecedented "inland hurricane" that left southern Illinois reeling.

In the wake of a severe storm, our first priority is to correct life-threatening situations, such as downed power lines, and to restore service to hospitals. We then focus on restoring power to the greatest number of customers as quickly as possible.

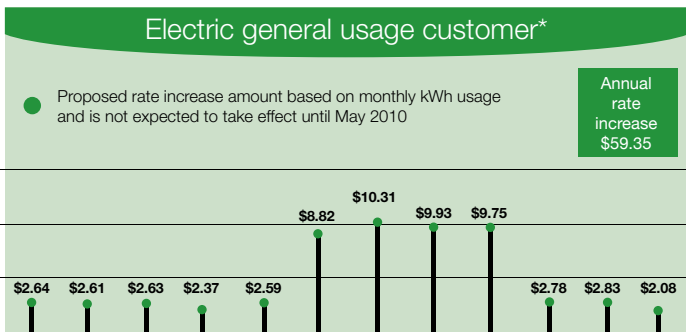
When severe weather strikes, the latest on outage restoration efforts, along with safety advice and weather reports, can be found at www.IllinoisOutage.com.



Energy efficiency is a sure-fire way to lower your energy bill. For simple ways you can use less and spend less, visit:

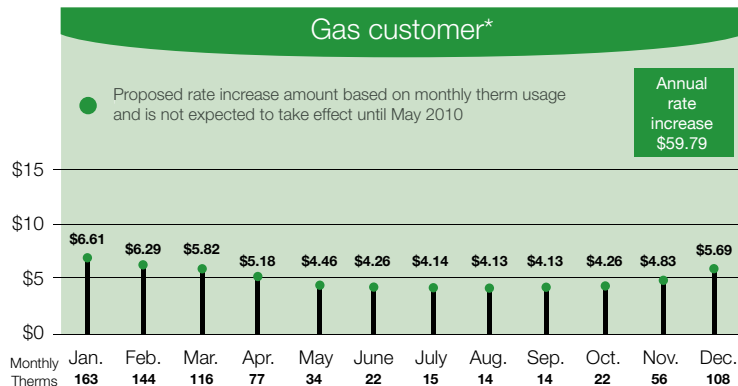
ActOnEnergy.com

2010 Rate Change At-A-Glance



* Reflects proposed monthly increase based on an annual current bill of \$1,078 and 10,000 kWh.

The charts below give a month-by-month view of the potential impact of the proposed rate increase for electric and gas residential customers of AmerenCIPS.



* Reflects proposed monthly increase based on an annual current bill of \$972 and 785 therms.