

KEY STATEMENT TERMS & DEFINITIONS

Amount Due // Total amount due at the end of each billing period. It includes your usage charge, applicable charges, and any state and local taxes. Customers participating in voluntary programs (such as Dollar More and Pure Power) may see these reflected in their current charge detail.

Account Number // Private, personal identifier for your account.

Budget Adjustment // If you participate in Budget Billing, you may see a monthly Budget Adjustment. This amount is the difference between the actual usage dollar amount and the monthly budget amount.

Ccf // Hundred cubic feet, used to show measurement of natural gas.

Credit // The amount of money collected from a customer that is in excess of the outstanding charges on the account or business.

Current Reading // Shows your meter reading, in kilowatt-hours, as of a specified service period.

Current Usage // Shows how many kilowatt-hours you have used since the previous meter reading.

Delinquent Date // This specifies the date after which payment is considered "delinquent" and a late pay charge of 1.5% will be added. If you are having trouble paying your utility bills, you may qualify for energy assistance or other payment settlement options. Please visit these helpful tools at AmerenMissouri.com.

Deposit Amount // The amount of security deposit paid. Often needed for customers who have no payment history or poor payment history.

Deposit Arrears // Reflects past due deposit amounts.

Due Date // The date a payment is due on your account to avoid late fees.

Electric Charge // Reflects cost of electricity consumed (energy charge) and fixed cost of providing service (customer charge), based on rate classification (e.g., Residential). A full explanation of all service tariffs is available at AmerenMissouri.com.

Energy Efficiency Investment Charge // Reflects costs to cover energy efficiency programs enabled by the Missouri Energy Efficiency Investment Act. For a full list of current customer programs, including rebates and incentives, please visit AmerenMissouri.com/ActOnEnergy.

Fuel Adjustment Charge // Reflects costs incurred to supply reliable electricity by purchasing fuel or power used to produce electricity. This charge may increase or decrease based on actual costs. Ameren Missouri makes regular filings with the Missouri Public Service Commission to reflect changes in fuel costs, purchased power costs and off-system sales revenues.

Gas Charge (PGA) // The gas charge displayed is based on the number of therms consumed. The PGA reflects the cost of natural gas Ameren Missouri purchases from suppliers and delivers to customers. The commodity cost of gas includes the cost of storing and transporting the gas to the Ameren system. Ameren Missouri receives no profit from this charge.

Infrastructure Replacement Surcharge // This charge reflects the cost of certain natural gas system replacements/improvements and gas facility relocations due to road construction projects since Ameren Missouri's last rate adjustment.

Kilowatt-Hour (kWh) // The basic unit for measuring the amount of electricity used.

Last Payment // Displays date and amount of last payment received.

Late Pay Charge // A 1.5% late charge will be added for any unpaid balances that are paid after the due date.

Lighting Charge // Flat monthly rate for Ameren Missouri-owned lighting installed on customer property. The charge includes the cost of maintenance and service.

Meter Number // The serial number for your meter.

Missouri Local Sales Tax & Municipal Charge // Ameren Missouri collects taxes on behalf of the city and/or county in which you reside. Ameren Missouri also collects sales tax on behalf of Missouri. All taxes are "pass-through" costs only and go to the government entity.

Previous Bill // Shows the amount due on your previous statement.

Previous Reading // Shows your meter reading from the previous billing cycle.

Pure Power // This voluntary program enables you to support renewable energy development, like wind, right here in the Midwest. Customers can participate at a 100% Usage level or purchase "Blocks" of renewable energy certificates. If you support Pure Power, you'll see the Pure Power premium clearly labeled on your statement. MyPurePower.com.

Reading Type // Shows whether your reading is actual or estimated.

Service Address // Displays the address where you receive utility service.

Transfer Amount // Amount transferred from one service account to another.

Unapplied Credit // Credit on a customer account that is not yet reflected in the balance.