



# MEET YOUR BRIGHT ENERGY FUTURE

As an Ameren Missouri customer, you deserve to know what the future of energy looks like – and what it means for you and your loved ones. That’s why we created and launched the Ameren Missouri Smart Energy Plan. We envision a future of energy that is good for you, good for our community and good for the environment. To get there, we are working diligently to create a more resilient, more reliable and more sustainable energy system while empowering you and your community every step of the way.

The Smart Energy Plan makes it possible for all of us to:

## RELY ON SMART TECHNOLOGY

Energy may be invisible, but everything we do relies on it. So from overhead to underground, we are installing smart technology upgrades, already delivering **up to 40% improvement in reliability** on circuits that use smart switches. These upgrades will also extend to smart meters. Starting in April, customers with upgraded smart meters will have access to real-time energy usage data on their online account dashboard or through our mobile app.

## COMMIT TO CLEAN

Missourians said “yes” to producing more clean energy for our homes and businesses. New wind and solar energy sources are helping all of us reduce our carbon footprint. Right now, you are getting **home-grown, clean energy** from two state-of-the-art wind energy centers built right here in Missouri—and that’s just the beginning.

## KEEP ENERGY RATES LOW

As we invest in future-proofing our energy grid, we will stay focused on keeping your rates low by rolling out upgrades steadily and sustainably. Since the start of the plan, residential rates have remained **20% below the national average\***, meaning customers are saving about \$87 per year.

Our work continues, and we would love for you to follow along with us. Look back on progress and see what’s happening today at [AmerenMissouri.com/SmartEnergyPlan](https://www.AmerenMissouri.com/SmartEnergyPlan).



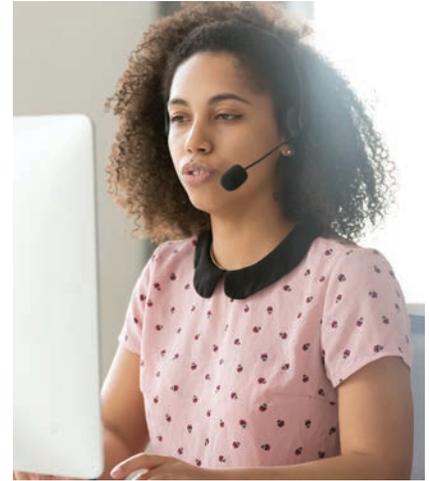
# ASSISTANCE AND OPTIONS FOR YOU

## WE'RE STILL IN THIS TOGETHER

For many of us, monthly payments have been harder to make than ever before. If you have experienced economic or medical hardship due to the COVID-19 pandemic, we are here to help relieve anxiety about paying energy bills by providing:

- Financial assistance with grants for many income levels
- Flexible payment options to give you more time to pay
- Energy savings methods and rebates to reduce overall cost
- Alerts and notifications to make it easy to remember due dates

Learn more at [AmerenMissouri.com/EnergyAssistance](https://AmerenMissouri.com/EnergyAssistance).



## TAKE YOUR ENERGY MANAGEMENT TO THE NEXT LEVEL

While we can't control the weather, we can keep you informed in the event of outages due to major storm events. With spring storm season upon us, now is the perfect time to **update your contact information and sign up for outage alerts**.

And any day is a great day to **sign up for Paperless Billing**. Beyond helping reduce waste and save trees, going paperless allows you to control when, how and where you receive your bills, making the process more convenient and more sustainable.

See these and other helpful ways to manage your account at [AmerenMissouri.com/Options](https://AmerenMissouri.com/Options).



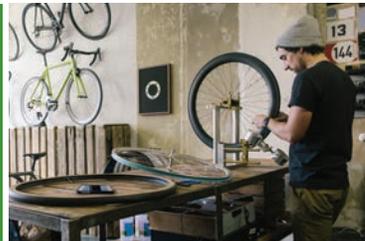
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