



IN YOUR NEIGHBORHOOD

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SPARKLE & SAVE THIS HOLIDAY SEASON

LED light bulbs are a bright idea any time of the year —and decorative LED string lights can help you spice up the season with savings. LED lights use just a fraction of the energy required by incandescent lights. They are safer, sturdier and longer-lasting, too. In fact, the LED string lights you buy today could still be in use 40 holiday seasons from now.



GIVE THE GIFT OF ENERGY

Whether you're looking for a practical gift for a family member or want to help those impacted by the COVID-19 crisis, consider the gift of energy this holiday season. Through our Gift of Energy program, you can make a payment on the Ameren Illinois account of a friend, loved one or neighbor. You can also donate to the non-profit Energy Assistance Foundation to help those in need stay warm this winter. Visit Ameren.com or WarmNeighborsCoolFriends.org to learn more.



Midwest Energy Companies Pledge to Build Nation's Largest Interstate Electric Vehicle Charging Network

Electric vehicle (EV) owners will soon be taking road trips across the Midwest with increased confidence. That's because six regional energy companies, including Ameren Illinois and Ameren Missouri, have signed a first-of-its-kind Memorandum of Cooperation, committing to work together to build a vast network of Midwest EV charging stations by the end of 2022.

According to the Edison Electric Institute, there are more than 1.5 million electric vehicles on U.S. roads today. By 2030, that number is expected to grow to 18.7 million. To support EVs by that time, 9.6 million public charging stations will be needed; only about 100,000 are available today.

"Ameren Illinois has been implementing a modernization plan to prepare the grid for the increased customer demand for cleaner energy, including electric vehicles," says Ameren Illinois Chairman & President Richard Mark. "Our focus in joining this multi-state coalition is to develop a charging infrastructure that will help reduce 'range anxiety' and lead to broader adoption of electric vehicles."

NATIONAL WEATHER SERVICE RECOGNIZES AMEREN ILLINOIS FOR SAFETY AND STORM PREPAREDNESS

Ameren Illinois goes to great lengths to proactively prepare for hazardous weather. The first step in that process is to gain a detailed understanding of where and when storms will impact our 43,700-square-mile service territory. Being weather-ready enables us to reduce the impact of outages on our 1.2 million customers.

In recognition of our commitment to safety and weather preparedness, the National Weather Service (NWS) has named Ameren Illinois a Weather-Ready Nation “Ambassador of Excellence.”

Each year, representatives from the NWS review the 11,000-plus Weather-Ready Nation Ambassadors – government, non-profit, education, and private enterprises who commit to help improve the nation’s readiness against extreme weather and climate events. Fewer than 100 organizations are accorded the “Excellence” distinction for exceptional performance.

At our Emergency Operations Center in Decatur, Heather Hill, emergency response specialist, and Larry Magelitz, manager, Crisis Management, display the “Ambassador of Excellence” award from the National Weather Service.



Ameren Illinois fortifies power grid in Forsyth

To enhance energy reliability and resiliency for customers in Forsyth and surrounding communities, Ameren Illinois has added new equipment and expanded the footprint of its County Highway 20 Substation. New, large-scale circuit breakers inside the substation will allow Ameren Illinois to re-route power to customers from other sources if an outage should occur.

This \$7.5 million project is another key step in our long-range plans to construct a more robust electric grid to meet our customers’ growing needs. Since 2012, Ameren Illinois has implemented hundreds of projects, adding new technology and strengthening poles, wires and distribution equipment. As a result, reliability has improved by an average of 17 percent and the average duration of an outage has been reduced by 19 percent.

Safety Note: Ameren Illinois continues to work on electric and natural gas infrastructure projects during the COVID-19 pandemic. Please maintain a safe, six-foot distance from crew members as they perform their work.

SAVE \$250 ON A STANDBY GENERATOR

A standby natural gas generator can provide peace of mind when severe weather threatens — and keep your family comfortable if a power outage occurs. Unlike portable units, natural gas generators operate automatically within seconds of a service interruption.

In an exclusive offer from Generac, Ameren Illinois customers can receive:

- **\$250 off the price of installation of a standby generator**
- **A free seven-year extended warranty**
- **A free first year of maintenance and dealer monitoring**

Proper installation is critical to keep your family, neighbors and line crews safe.

As part of this special offer, the vendor's authorized dealer will work with Ameren Illinois to complete your installation.

Visit [AmerenIllinois.com/StandbyGen](https://www.amerenillinois.com/StandbyGen) to learn more.



Natural gas upgrades in Alton, Peoria County boost system reliability

Ameren Illinois is committed to delivering the safe, reliable natural gas you need to stay warm this winter. We are implementing hundreds of projects across Downstate Illinois to enhance the safety, integrity and reliability of our natural gas system.

We recently invested \$1.3 million to install new equipment at an Alton gate station – the point where natural gas is received from interstate pipelines and transferred into the local distribution system for safe delivery to customer homes and businesses. The upgrades include adding a new pressure control station, over-pressure protection equipment, remote monitoring equipment and odorization equipment.

Meanwhile, customers in Peoria County are benefitting from a \$21 million project that upgraded a 3.2-mile stretch of natural gas transmission pipeline south of Bartonville. Crews replaced 1960s vintage pipeline with modern 24-inch steel pipeline along the route. The new pipeline will strengthen the integrity and reliability of the company's natural gas system and support economic development for all of Peoria County.



ALTON LINEMAN FEATURED IN NATIONAL PUBLICATION

The September issue of T&D

World magazine featured our own Scott Walsh. As an evening ‘troubleman’ in Alton, Walsh is often the first to arrive on the scene of car-pole accidents, fires and other emergencies.

With nearly 30 years of experience across five Ameren legacy companies, Walsh still finds it rewarding to “bring back the light.”

“During storms, disasters or just simple outages, having light is very comforting to people. There’s something very special about being a part of that,” Walsh told the magazine.

His wife Becky, the daughter of a troubleman, knows firsthand the sacrifices made by linemen and their families.

“She knows when the phone rings on Christmas or Thanksgiving Day, I have a job to do,” says Walsh. “Trouble does not care about holidays.”

The Power of Giving: Ameren Employees Raise \$800,000 to Help Customers, Communities Impacted by COVID-19

To help people severely impacted by the pandemic, Ameren employees and its Board of Directors came together to donate more than \$800,000 for the AmerenCares “Power of Giving” COVID-19 Community Response Fund. The contributions from Ameren employees are helping these Illinois nonprofits provide food, shelter and remote learning support: Dream Center, Jackie Joyner-Kersey Foundation, Neighborhood House, Poshard Foundation, and Senior Services Plus.

The Power of Giving fund is one of many ways Ameren has rallied to help customers weather the challenges that have come with COVID-19. The company provided \$14 million in energy assistance funds and offered flexible payment options for customers experiencing hardship. The Ameren Corporate Charitable Trust also donated \$2 million to nonprofit COVID-19 relief and recovery efforts, in addition to the funds raised through the Power of Giving campaign.

As an added measure, Ameren Illinois partnered with Google to offer smart thermostats to customers at a deep discount and, in some cases, free of charge. More than 16,000 customers took advantage of this special offer, which will help reduce their energy bills for years to come.



“These kids and their families have had their world turned upside down because of the pandemic. This donation will ensure we can continue providing meals as well as give our kids the tools, resources and leadership instruction they need to reach their potential and succeed.”
— Jackie Joyner-Kersey, accepting an \$80,000 donation to her foundation as part of Ameren Illinois employees’ Power of Giving fundraiser.