Usage Type

Ameren

Usage Type	DEFAULT SUBSCRIPTION	TEXT (SMS)	EMAIL
OUTAGE ALERTS Receive alerts when power may be off in your area, including estimated restoration updates and power restoration confirmation	✓	✓	✓
PAPERLESS BILLING Electronic notification of monthly bill		✓	✓
BILL REMINDERS Due date reminder 5 days prior to due date; bill past due	✓	✓	✓
BUDGET BILLING (available for program participants only) Budget Billing adjustment review	✓	✓	✓
PAYMENT CONFIRMATIONS Receive an alert to confirm receipt of your payment	✓	✓	✓
IMPORTANT ACCOUNT STATUS UPDATES Disconnection notice issues; disconnection for non-payment completed; reconnection confirmation (for non-pay disconnection); payment received; sufficient to remove from collections; insufficient to remove from collections	✓	✓	✓
ENERGY ASSISTANCE PLEDGE POSTED Energy assistance pledge received on account	✓	✓	✓
WEEKLY COST SUMMARY Weekly updates on bill estimates based on usage for current billing cycle; includes cost-to-date and month-end bill estimates		✓	✓
COST THRESHOLD Set a cost threshold, then receive notification when the cost-to-date exceeds threshold		✓	✓
USAGE THRESHOLD Set a usage threshold, then receive notification when the usage-to-date exceeds threshold		✓	✓
START AND STOP SERVICE Receive alerts when your request to start or stop service has been completed	✓	✓	✓