



Protect yourself from utility scams

Utility scams are on the rise, and scammers are getting smarter. They use fake calls, emails, texts, websites, and impersonators to steal personal or financial information. Protect yourself by verifying suspicious contacts, never sharing account details and asking unexpected visitors for company-issued photo ID. All Ameren employees and contractors carry one. If something feels off, call us to confirm the visit, and remember, we never demand immediate payment in person, by bitcoin, or through cash apps. Learn more at [Ameren.com/ScamSafety](https://www.ameren.com/ScamSafety).



Strengthening reliability, supporting farmers in Scott County

A new substation, smart switches, and composite poles will improve reliability for 1,000 Scott County customers and add much-needed capacity to help the region's farmers expand their operations. The new equipment replaces a 60-year-old substation that had reached the end of its useful life. During severe weather, these upgrades will reroute power and limit outages, reduce storm damage, and speed restoration. Farmers will now have more capacity to add grain bins, dryers, and irrigation systems. To see how modern equipment is helping Scott County grow, watch the video at [Ameren.com/SupportingGrowth](https://www.ameren.com/SupportingGrowth).

IN YOUR NEIGHBORHOOD

EMPOWERING
OUR COMMUNITY

FALL 2026



In this issue of In Your Neighborhood, we share regional stories and updates that focus on energy-saving strategies, reliability, safety, and community support — keeping you informed about topics that matter most to you and your neighbors.



Weatherize your home ahead of winter's chill

Weatherizing your home can reduce energy use, keep you comfortable, and help you manage monthly costs. Use these tips to prepare for winter:

- Close curtains and blinds to block summer's heat and winter's cold.
- Add peel-n-stick weatherstripping around windows and doors.
- Place a rolled-up towel or t-shirt on thresholds and windowsills.

Ameren Missouri's Weatherization Assistance Program helps qualified households make cost-effective, energy-efficient improvements. Learn more and apply at Ameren.com/WinterReady.

Need help paying your bill? Energy assistance is available.

We all need help from time to time. If you're struggling to pay your bill, we have energy assistance programs for customers at all income levels to help you through tough stretches. LIHEAP applications open for



seniors and customers with disabilities on October 1 and everyone else on November 1.

Check eligibility today at Ameren.com/ApplyNow.



Powering you – and our friends at the zoo

Keeping trees trimmed near power lines helps reduce outage risks, improve safety, and support healthier tree growth. While you are responsible for clearing limbs near the service line to your home, we cut vegetation near power lines and utility rights-of-way. Instead of letting those trimmings go to waste, we donate them to provide food and fun for animals at the Saint Louis Zoo, where our partners share animals' favorites. We hear the willows are a big hit! Need trees trimmed? Visit Ameren.com/TreeTrimming.



Plant smart. Save energy.

Trees are nature's power plants. They clean our air, prevent soil erosion, suppress noise, and provide homes for our avian and animal friends. They can also keep you cool. Three well-placed trees around

your home can provide shade for roofs and walls, cutting your need for air-conditioning by 10-15 percent. Fall is a great time to plant a tree – or three! Test your tree IQ and get tree planting tips at Ameren.com/PlantSmart.