



UNDERSTANDING YOUR METER SERVICE



Standard vs. Non-Standard Metering

Standard Meter Service (Smart Meter / AMI)

Uses advanced metering infrastructure (AMI) technology to automatically and securely send your energy use to Ameren. This improves reliability, speeds outage restoration, and allows you to view and manage usage online.

Smart Meter Facts:

- Tested for accuracy and often outperform analog meters
- RF emissions are far below FCC limits and common household devices
- Measure total energy use only—not how it's used
- Protected by strict privacy laws and bank-level security
- Meet national safety and certification standards



Non-Standard Meter Service (NSM)

Uses a traditional meter without two-way communication and requires manual meter readings.

Non-Standard Metering Fees

Non-Standard Meter Service (NSM) requires equipment changes and ongoing manual processes; therefore, customers who opt out of our Standard Meter Service pay additional fees:

- A **one-time \$100** non-standard meter installation fee
- A **\$15 monthly** meter-use fee which will begin when the non-standard meter is active*



**Self-reporting does not eliminate the monthly fee.*

METER READING & REPORTING

NSM customers may choose to submit their own readings by contacting Ameren Missouri. Once you have registered with Ameren to self-report readings, check your next bill for the reporting date. Submit your reading by phone to 1.844.258.9683 before the date shown. Timely and accurate readings are required for correct billing.

Even with self-reporting, Ameren still requires periodic access for legally required readings and testing. Please keep meters accessible and pets secured.

With self-reporting, your bill will show it is estimated usage, as required by Missouri Public Service Commission rules.

WE'RE HERE TO HELP

Learn more at AmerenMissouri.com/SmartMeters or call 1.800.552.7583.