



Dear Customer,

Thank you for your recent inquiry about our Landlord Program.

This program provides uninterrupted service and billing for rental property owners once Ameren Missouri is notified that a tenant is moving. Your enrollment is subject to the following conditions:

- The Landlord Program agreement remains in effect for a minimum of one calendar year from the date your application is approved by Ameren Missouri, unless you sell the property.
- This Landlord Program agreement covers only those addresses listed herein. It is the responsibility of the landlord to notify Ameren Missouri to add or delete properties covered by the agreement.
- Enrollment in the Landlord Program does not prevent disconnection of the tenant's service for nonpayment of utility service billing when our records show the tenant is still an active customer.
- Cancellation of participation in the Landlord Program requires written notice by the property owner ten (10) business days prior to the date cancellation is requested to be effective. It is the responsibility of the landlord to notify Ameren Missouri of any change of ownership, agent, mailing address, or phone number.
- Ameren Missouri is not bound by any written or oral agreement between an owner and a tenant.
- Ameren Missouri will not adjust billing on account(s) due to a conflict between the landlord and tenant over occupancy dates.

Enclosed is a Landlord Program agreement form and a property listing form. Please read the contract carefully and list the following individually:

- The name(s) of the current tenant(s); and
- The address of the rental unit with the apartment/lot number or letter.

Please sign, date the agreement, and return both the agreement and the property listing form to the following email or mailing address:

- AmerenMissouriLandlord@ameren.com
- Ameren Missouri Landlord Program 101 Madison St, Jefferson City MO 65109

A copy of this agreement will be returned to you once it has been approved and processed. Should you have any questions, please contact us Monday through Friday, 7:00 a.m. to 5:00 p.m. at 1.800.487.5795. Information regarding the Landlord Program and Landlord Direct may be found at [AmerenMissouri.com/PropertyManagers](http://AmerenMissouri.com/PropertyManagers).

**Please note:** Under this program, premises with an AMI meter a/k/a "smart meter" will be billed under the Evening/Morning Savers rate, unless another rate option is selected.

Sincerely,

Ameren Missouri Customer Care

CC8002

# AMEREN MISSOURI LANDLORD PROGRAM AGREEMENT

**Owner** (please print name of individual or company owner) \_\_\_\_\_

**Owner's Company Name** (if applicable, for example if you have a named L.L.C.) \_\_\_\_\_

**Phone 1** (\_\_\_\_\_) \_\_\_\_\_ **Phone 2** (\_\_\_\_\_) \_\_\_\_\_

**Property Management Company** (if applicable) \_\_\_\_\_ **Phone#** (\_\_\_\_\_) \_\_\_\_\_

**Owner's Address** \_\_\_\_\_

\_\_\_\_\_

**Mailing Address** \_\_\_\_\_ (if different)

\_\_\_\_\_

**Email Address** \_\_\_\_\_

The undersigned ("Owner") requests and Ameren Missouri ("Company") agrees that electric and/or natural gas service shall be continued at the premises noted on Page 2 during any period of vacancy of which the Company has been duly notified. The Owner agrees to pay for such continued service in accordance with the Company's applicable tariffs as on file with and approved by the Missouri Public Service Commission having jurisdiction. The Owner is hereby notified that for premises with an AMI meter a/k/a "smart meter," service will be billed under the Evening/Morning Savers rate.

This request and agreement shall remain in full force and effect for a minimum of one (1) calendar year from the date approved by the Company. It is and shall be the responsibility of the Property Owner to notify Ameren Missouri of any change of property ownership and/or property management and to notify Ameren Missouri of any change in contact information of Property Owner and/or property management.

This agreement covers only those addresses listed on Page 2 of this document.

If listed above, Ameren Missouri may rely on any representation made by the Property Management Company regarding the account(s) subject to this Agreement and need not question the authority of the Property Manager to act on the Property Owner's behalf. Ameren Missouri shall not be liable for any action taken in response to a representation made by Property Manager. Property Owner shall be solely liable for any action taken by Property Manager on Property Owner's behalf, including any action or inaction taken by the Company at the Property Manager's request.

The terms of this agreement do not prevent disconnection of the tenant's service due to nonpayment of utility service billing. Nor do they prevent disconnection of the tenant's service for safety reasons when our records show the tenant is still our customer.

Ameren Missouri will not be bound by any written or oral agreement between an Owner, Property Management Company, and/or a tenant, and will not adjust billing to account(s) due to a conflict between a landlord and tenant over occupancy dates.

In order to be and to remain eligible for the Program, the Property Owner must keep all of Property Owner's account balances current, including any balances for which Property Owner is liable under the terms of this Agreement. Any past due balances for which Property Owner may be liable, may, at the sole discretion of Ameren Missouri, result in termination of this Agreement.

**Owner's Signature (Required)** \_\_\_\_\_ **Date** \_\_\_\_\_

**Owner's Social Security Number/Federal Tax Identification Number** \_\_\_\_\_

**Property Manager's Signature** (if applicable) \_\_\_\_\_ **Date** \_\_\_\_\_

## For Office Use Only

**Processed By** \_\_\_\_\_ **Date** \_\_\_\_\_

**Agreement #** \_\_\_\_\_

# AMEREN MISSOURI LANDLORD PROGRAM PROPERTY LISTING

Owner: \_\_\_\_\_ Agreement #: \_\_\_\_\_ Company: \_\_\_\_\_

Upon tenants request that service be taken out of their names, the following properties are to be automatically connected in accordance with the Landlord Program terms of agreement as outlined on Page 1. \*\*\*Please list each unit individually.\*\*\*

Current Lessee	Service Address Including apt/lot number/letter	City	Zip
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			