



Understanding Your Bill

Common Terms and Definitions

Following are definitions for common terms that may appear on a residential or non-residential electric, natural gas or lighting bill statement.

DELIVERY CHARGES

Customer Charge: Recovers costs of providing energy service even if no energy is used in the billing period. Included in the charge are billing, customer support and other supplemental charges. For gas service, this also recovers basic gas metering costs.

Distribution Delivery Charge: Recovers costs of infrastructure, maintenance and services incurred by the utility to deliver energy through the distribution system.

Invested Capital Tax Adjustment: A mechanism to recover or refund charges to gas delivery service costs resulting from changes in the amount of invested capital taxes.

Meter Charge: Recovers the basic costs of providing electric metering services if they are provided by the utility, even if no energy is used.

Optional Lighting Charge: Recovers costs of providing Optional Outdoor Protective Lighting service for a specific location.

Qualifying Infrastructure Plant Surchg: Recovers costs incurred by the utility for certain natural gas infrastructure improvements.

Variable Income Tax Adjustment: A mechanism to recover or refund changes to gas delivery service costs resulting from changes in corporate income taxes.

Volume Balancing Adjustment: An adjustment made to natural gas bills April through December to balance actual delivery service revenues with approved annual revenue levels based on predicted normal weather.

SUPPLY CHARGES

Purchased Electric: Recovers the cost of electricity the utility purchases and delivers to customers. Ameren Illinois does not profit from this charge.

Purchased Electricity Adjustment: Allows the utility to match electric power and energy costs with electric power and energy revenue. Ameren Illinois does not profit from this adjustment.

Purchased Gas Adjustment Charge: Recovers the costs of purchasing natural gas on behalf of customers. All costs are passed through dollar-for-dollar with no markup.

Supply Cost Adjustment: Adjusts charges for energy purchased for customers served under Basic Generation Service, Real Time Pricing, Power Smart Pricing, and Hourly Supply Service. Adjustments reflect administrative, capital and uncollected account costs.

Transmission Service Charge: Recovers costs associated with electric transmission service.

STATE AND LOCAL TAXES AND OTHER MANDATED CHARGES

Clean Energy Assistance Charge: Recovers costs associated with the purchase of zero carbon energy supply.

Customer Generation Charge: Recovers rebates issued to customers using smart inverters to interconnect generators.

EDT Cost Recovery: Recovers a tax imposed by the state on the distribution of electricity. The tax is based on the quantity (kWh) of electricity provided to all delivery service customers.

Electric Environmental Adjustment: Recovers costs incurred by the utility for environmental cleanup of former gas manufacturing sites.

Energy Efficiency Programs Charge: Recovers costs, fees, and charges for energy efficiency programs and demand response measures to help customers use energy more efficiently.

Energy Transition Assistance Charge: Collected by the company and remitted to the state to support programs for workforce and contractor development, investments and community support, and administration of energy and justice efforts.

Gas Environmental Adjustment or Recovery of Coal Tar Costs: Recovers costs incurred by the utility for environmental cleanup of former gas manufacturing sites.

Illinois State Commerce Commission Tax: State tax on natural gas revenue. Proceeds are used to support operations of the state agency charged with regulating the utility.

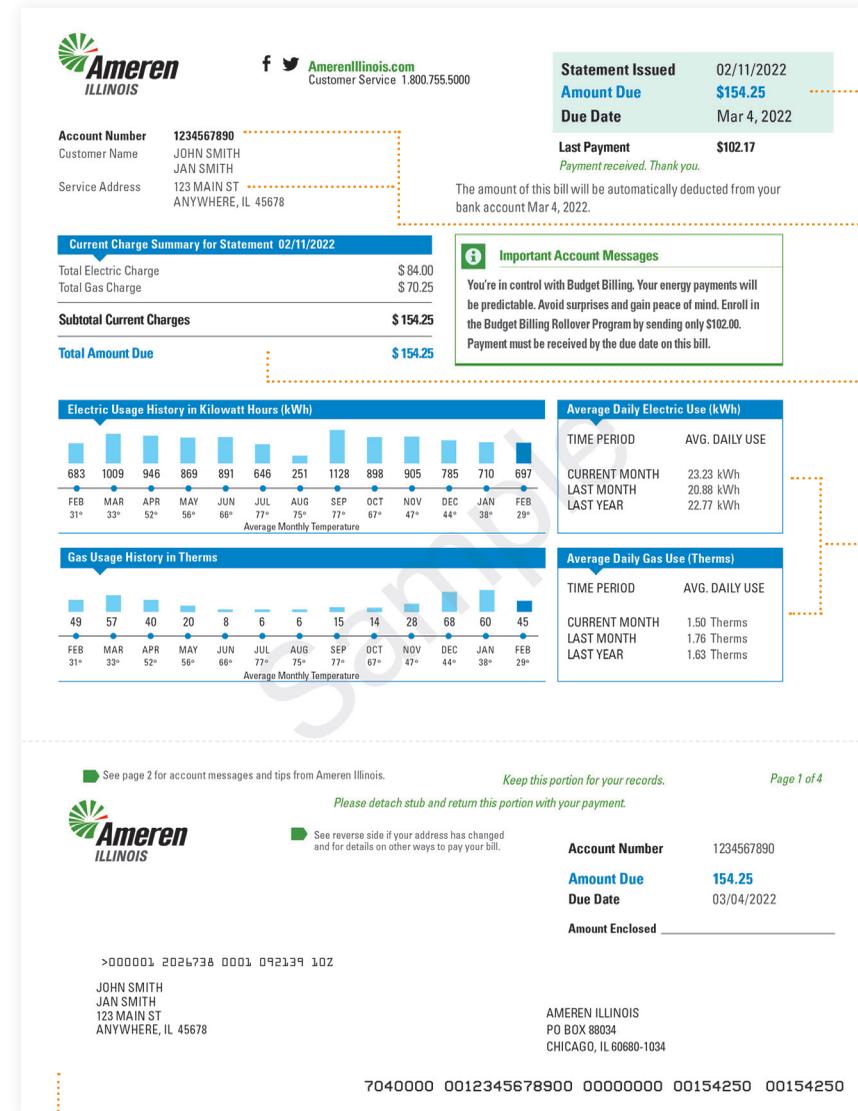
Illinois State Electricity Excise Tax: State tax on electricity usage.

Illinois State Gas Revenue Tax: State tax on natural gas service.

Late Payment Charge: A 1.5% (1% for government accounts) Late Payment Charge is applied to any unpaid balance after the due date.

Municipal Tax or Municipal Gross Revenue: Tax imposed by a local municipality that the utility is required to collect.

Renewable Energy Adjustment: Recovers costs associated with the purchase of energy from renewable resources.



1 The **Amount Due** and **Due Date** are highlighted at the top right of your bill statement to make them easy to find.

2 Your **Account Number** and address where service is received are displayed prominently at the top left of your bill.

3 Your **Current Charge Summary** provides a breakdown of amounts due for electric and/or gas service, as well as any additional charges or prior amounts due for this month. In the box to the right, you'll find important messages about your account.

4 The graphs show the average monthly temperature and energy usage in each billing period to aid in making comparisons. The number of days in a billing period may vary. To the right of the graphs, you will find your average daily energy usage in kilowatt-hours or therms for the current month, last month and last year.

5 The bill stub is located at the bottom of your bill statement. If you're paying by mail, tear off this section and return it with your payment in the envelope provided.

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The sample bill to the right shows itemized charges and calculations of total expenses for the billing period. Each billing period varies and may not always include all of the days of a month. Refer to the explanations below to understand each line item and other terms.

- 1 Read Type:** Electric usage is measured in kilowatt-hours (kWh). Natural gas usage is measured in therms.
- 2 Meter Number:** The unique identification number of the meter/registering device at the service location.
- 3 Current Meter Read:** The numerical values, in kWh or therms, obtained from the current meter reading.
- 4 Previous Meter Read:** The numerical values, in kWh or therms, obtained from the previous meter reading.
- 5 Read Difference:** The difference between the current meter reading and the previous meter reading.
- 6 Multiplier:** Most residential meters have a multiplier of one. Customers who use a large amount of electricity and/or natural gas may have a multiplier greater than one, which allows the meter to register a larger amount of usage before moving the meter dial.
- 7 Usage:** Displays the total amount of energy used during the billing period.
- 8 Usage Summary:** If part of the usage is in a summer billing season and part in a non-summer billing season, the usage in each of these seasons will be displayed here, otherwise the total electric and/or natural gas usage for the current billing period is shown.
- 9 Electric and/or Natural Gas Delivery:** As a delivery company, Ameren Illinois is responsible for the transmission and distribution infrastructure that moves electricity and/or natural gas from suppliers to your door. Delivery service charges allow us to construct, maintain and improve the system that serves you and to respond around-the-clock to restore service when it is interrupted.
- 10 Electric and/or Natural Gas Supply:** Supply refers to the electricity and/or natural gas supplied from the wholesale markets, which could be a Retail Electric Supplier (RES) that was selected or the supply that Ameren Illinois purchases and passes on to the customer with no markup in price.
- 11 State and Local Taxes and Other Mandated Charges:** This section includes taxes collected for state and local government units, and charges for programs not associated with delivery or supply service.
- 12 Rate:** The rate is the cost per unit of energy multiplied by the total kilowatt hours (kWh) or therms used in the billing period.
- 13 Details From Your Electric Supplier:** If you receive your electric supply from a third-party Retail Electric Supplier, their name and contact information will be shown here. There may also be a message in this box to indicate the price per kWh you would pay if your electric supply was purchased from Ameren Illinois.

Sample electric bill only. Go to AmerenIllinois.com/MyBill to see how other bills may appear.



AmerenIllinois.com
Customer Service 1.800.755.5000

Statement Issued 02/11/2022
Amount Due **\$154.25**
Due Date Mar 4, 2022

Account Number 1234567890
Customer Name JOHN SMITH
JAN SMITH
Service Address 123 MAIN ST
ANYWHERE, IL 45678

Payment Details						
Payment Received	DATE	AMOUNT				
Payment Received	January 4, 2022	\$102.17				
Electric Service Residential Billing Detail - Rate Zone III						
						01/11/2022 - 02/10/2022 (30 days)
Electric Meter Read for 01/11/2022 - 02/10/2022 (30 days)						
READ TYPE	METER NUMBER	CURRENT METER READ	PREVIOUS METER READ	READ DIFFERENCE	MULTIPLIER	USAGE
Total kWh	12345678	32197.0000 Actual	31500.0000 Actual	697.0000	1.0000	697.0000
8 Usage Summary	Total kWh		697.0000 Non-Summer kWh			697.0000
Smart Meter						
9		CHARGE DESCRIPTION	USAGE UNIT	12 RATE	CHARGE	
Electric Delivery		Ameren Illinois Customer Charge				\$7.51
		Ameren Illinois Meter Charge				\$4.76
		DS-1 Residential Delivery Service	697.00 kWh	@ \$0.03249000		\$22.65
				Electric Delivery		\$34.92
10		CHARGE DESCRIPTION	USAGE UNIT	12 RATE	CHARGE	
Electric Supply		Purchased Elec Non-Summer 0-800 kWh	697.00 kWh	@ \$0.03956000		\$27.57
		Ameren Illinois Purchased Electricity Adjustment	697.00 kWh	@ - \$0.00053000		-\$0.37
		BGS-1 Basic Generation Supply Cost Adjustment	697.00 kWh	@ \$0.00227000		\$1.59
		Transmission Service Charge	697.00 kWh	@ \$0.01295000		\$9.02
				Electric Supply		\$37.81
11		CHARGE DESCRIPTION	USAGE UNIT	12 RATE	CHARGE	
State and Local Taxes and Other Mandated Charges		Customer Generation Charge				\$0.10
		Clean Energy Assistance Charge	697.00 kWh	@ \$0.00181000		\$1.26
		Renewable Energy Adjustment*	697.00 kWh	@ \$0.00458000		\$3.19
		Energy Transition Assistance Charge*	697.00 kWh	@ \$0.00072000		\$0.50
		EDT Cost Recovery	697.00 kWh	@ \$0.00124840		\$0.87
		Electric Environmental Adjustment	697.00 kWh	@ \$0.00188740		\$1.32
		Energy Efficiency Programs Charge	697.00 kWh	@ \$0.00248000		\$1.73
		Illinois State Electricity Excise Tax				\$2.30
				Total Taxes and Other Charges		\$11.27
					Total Electric Charges	\$84.00

*Includes mandated charges and programs, and other changes resulting from the 2021 state energy law.

13 Details From Your Electric Supplier

ELECTRIC SUPPLY PRICE TO COMPARE: The Ameren Illinois supply price to compare is shown below. This price does not include a purchased electricity adjustment factor, a value expected to fluctuate but remain small for the foreseeable future. Learn more about the components involved in getting electricity to you as well as other electric supply topics at www.pluginillinois.org.

October - May	0-800 kWh	>800 kWh
Cents per kWh	5.478	5.280

For more information about your electric supply choices, visit www.pluginillinois.org.