

## INCOME-ELIGIBLE STATUS APPLICATION

### REQUEST FOR WAIVER OF DEPOSITS & LATE PAYMENT CHARGES

Beginning June 1, 2022, Ameren Illinois residential customers who meet the requirements of an income-eligible customer under Sections 8-201.7 and 8-201.8 of the Illinois Public Utilities Act, will have deposits for new service and late payment charges waived. Deposits will be waived under all circumstances except tampering. If you do not automatically qualify as an income-eligible customer, you can expect these protections after your request is approved.

#### Residential Customers Who Automatically Qualify

Ameren Illinois residential customers receiving LIHEAP (Low Income Home Energy Assistance Program) or PIPP (Percent of Income Payment Plan) benefits under the Energy Assistance Act have been automatically approved for waiver of deposit and late payment charges and do not need to submit a request.

#### Qualification Criteria

For residential customers to qualify, your household income must be 80% or less of Area Median Income (AMI) for your county of residence, or you must be eligible for or currently enrolled in a federal Lifeline program. Please complete the Income Verification Form and provide the income-eligibility documentation shown on page 2.

#### What if I have an existing deposit?

If you meet the eligibility requirements and have an existing deposit, your deposit will be canceled and then either applied to the balance or refunded.

- The deposit will first be applied to any outstanding balance on your account. If there are any remaining funds, they will automatically be returned to you by check.
- If your account is current, the deposit will automatically be returned to you by check.

#### How do I keep my Income-eligible Status and maintain the provisions outlined above?

Each year you will be required to recertify your household income to remain eligible for the provisions outlined above.

- Eligibility established before September 1 is effective through December 31 of that same year.
- Eligibility established after September 1 is effective through December 31 of the following year.

Ameren Illinois will include a message on your bill prior to your designation expiring. If you do not re-certify, your income-eligible designation will terminate, and you will lose these additional provisions.

## PROOF OF INCOME DOCUMENTATION

Please provide copies of proof of income documentation to demonstrate income eligibility.

### Income-Eligibility Documents:

- ☐ 2021 state, federal, or Tribal tax return
- ☐ Social Security statement of benefits
- ☐ Veterans Administration statement of benefits
- ☐ Retirement or pension statement of benefits
- ☐ Unemployment or Worker's Compensation statement of benefits
- ☐ Divorce decree, child support award, or a similar official document showing household income
- ☐ Supplemental Nutrition Assistance Program (SNAP)
- ☐ Supplemental Security Income (SSI)
- ☐ Medicaid
- ☐ Disability
- ☐ Lifeline program enrollment ([FCC.gov](https://www.fcc.gov))
- ☐ Temporary Assistance for Needy Families (TANF)
- ☐ Veterans Pension and Survivors Benefit Programs

### Loss of Income Documents (dated within the last 3 months):

- ☐ Layoff/furlough notice
- ☐ Unemployment application, approval letter, or benefit statement
- ☐ Unemployment or Workers' Compensation benefit statement

Please submit COPIES of your supporting documentation and retain your originals.

DO NOT SEND original documents or original IDs.

**Important:** Completion of this application for these waivers and return of deposit does not qualify you for the Illinois Low Income Home Energy Assistance Program (LIHEAP), The Percentage of Income Payment Plan (PIPP), or any other utility financial assistance program. Learn more about financial assistance eligibility at [AmerenIllinois.com/EnergyAssistance](https://www.AmerenIllinois.com/EnergyAssistance).

## County-Specific Household AMI Information Chart

IL County (Ameren Illinois Territory)	HOUSEHOLD MEMBERS – MAXIMUM ANNUAL INCOME							
	1	2	3	4	5	6	7	8
Alexander	\$35,700	\$40,800	\$45,900	\$50,950	\$55,050	\$59,150	\$63,200	\$67,300
Bond	\$42,250	\$48,250	\$54,300	\$60,300	\$65,150	\$69,950	\$74,800	\$79,600
Brown	\$45,450	\$51,950	\$58,450	\$64,900	\$70,100	\$75,300	\$80,500	\$85,700
Bureau	\$40,250	\$46,000	\$51,750	\$57,500	\$62,100	\$66,700	\$71,300	\$75,900
Champaign, Ford & Piatt	\$48,400	\$55,300	\$62,200	\$69,100	\$74,650	\$80,200	\$85,700	\$91,250
Cumberland	\$39,350	\$44,950	\$50,550	\$56,150	\$60,650	\$65,150	\$69,650	\$74,150
DeWitt	\$40,550	\$46,350	\$52,150	\$57,900	\$62,550	\$67,200	\$71,800	\$76,450
Douglas	\$38,150	\$43,600	\$49,050	\$54,500	\$58,900	\$63,250	\$67,600	\$71,950
Edwards & Iroquois	\$38,200	\$43,650	\$49,100	\$54,550	\$58,950	\$63,300	\$67,650	\$72,050
Effingham	\$42,600	\$48,650	\$54,750	\$60,800	\$65,700	\$70,550	\$75,400	\$80,300
Jasper	\$38,300	\$43,750	\$49,200	\$54,650	\$59,050	\$63,400	\$67,800	\$72,150
Kendall	\$55,950	\$63,950	\$71,950	\$79,900	\$86,300	\$92,700	\$99,100	\$105,500
LaSalle & Williamson	\$38,850	\$44,400	\$49,950	\$55,450	\$59,900	\$64,350	\$68,800	\$73,200
Livingston	\$41,550	\$47,450	\$53,400	\$59,300	\$64,050	\$68,800	\$73,550	\$78,300
Logan	\$42,950	\$49,100	\$55,250	\$61,350	\$66,300	\$71,200	\$76,100	\$81,000
Macon	\$38,500	\$44,000	\$49,500	\$54,950	\$59,350	\$63,750	\$68,150	\$72,550
Macoupin	\$38,600	\$44,100	\$49,600	\$55,100	\$59,550	\$63,950	\$68,350	\$72,750
McDonough	\$40,450	\$46,200	\$52,000	\$57,750	\$62,400	\$67,000	\$71,650	\$76,250
McLean	\$52,200	\$59,650	\$67,100	\$74,550	\$80,550	\$86,500	\$92,450	\$98,450
Menard & Sangamon	\$47,900	\$54,750	\$61,600	\$68,400	\$73,900	\$79,350	\$84,850	\$90,300
Putnam	\$45,550	\$52,050	\$58,550	\$65,050	\$70,300	\$75,500	\$80,700	\$85,900
Randolph	\$39,150	\$44,750	\$50,350	\$55,900	\$60,400	\$64,850	\$69,350	\$73,800
Scott	\$39,550	\$45,200	\$50,850	\$56,500	\$61,050	\$65,550	\$70,100	\$74,600
Washington	\$43,700	\$49,950	\$56,200	\$62,400	\$67,400	\$72,400	\$77,400	\$82,400
Adams, Moultrie & Wabash	\$39,800	\$45,450	\$51,150	\$56,800	\$61,350	\$65,900	\$70,450	\$75,000
Calhoun, Clinton, Jersey, Madison, Monroe & St. Clair	\$47,550	\$54,350	\$61,150	\$67,900	\$73,350	\$78,800	\$84,200	\$89,650
Henry, Marshall, Mercer, Peoria, Rock Island, Stark, Tazewell & Woodford	\$42,750	\$48,850	\$54,950	\$61,050	\$65,950	\$70,850	\$75,750	\$80,600
Cass, Christian, Clark, Clay, Coles, Crawford, Edgar, Fayette, Franklin, Fulton, Gallatin, Greene, Hamilton, Hancock, Hardin, Henderson, Jackson, Jefferson, Johnson, Knox, Lawrence, Marion, Mason, Massac, Montgomery, Morgan, Perry, Pike, Pope, Pulaski, Richland, Saline, Schuyler, Shelby, Union, Vermilion, Warren, Wayne & White	\$38,050	\$43,450	\$48,900	\$54,300	\$58,650	\$63,000	\$67,350	\$71,700

**INCOME VERIFICATION FORM**

## REQUEST FOR WAIVER OF DEPOSITS &amp; LATE PAYMENT CHARGES

Ameren Illinois Account Number: \_\_\_\_\_ - \_\_\_\_\_

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Is this the name on the account? ☐ Yes ☐ No

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Can this email be used to contact you regarding your Ameren Illinois account? ☐ Yes ☐ No

Service Address \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

Mailing Address *(If Different from Above)*: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

**Please include the following information:**

Number of Household Members (Adults &amp; Children): \_\_\_\_\_

Total Household Income for Individuals 18 and Older: \_\_\_\_\_ ☐ Annually ☐ MonthlyAre you eligible for or currently enrolled in a federal Lifeline program? ☐ Yes ☐ NoDoes your household have zero (\$0) income? ☐ Yes ☐ No

If yes, please describe your household's current income situation:

Please provide your initials in acknowledgement for each item below:

- \_\_\_\_\_ All the answers and documentation that I provided on this form are true and correct to the best of my knowledge.
- \_\_\_\_\_ I know that willingly giving false or fraudulent information to get these waivers can result in immediate disqualifications from these protections.
- \_\_\_\_\_ I understand that I must respond by the renewal deadline; if I do not timely respond, deposits and late payment charges could be assessed.
- \_\_\_\_\_ I agree that all of the information I provided on this form and in any supporting documents that I provide, if any, may be collected, used, shared, and retained by Ameren Illinois and its affiliates and vendors for the purposes of implementing and applying the provisions of the Public Utilities Act on waivers of deposits and late payment charges and energy efficiency measures or programs for income qualifying residential customers, and programs for deferred payment arrangements.

Signature \_\_\_\_\_ Date \_\_\_\_\_

*Your request will be reviewed, and a determination of eligibility will be sent to the email address if provided or you will be notified via mail within 5 to 7 business days.*

## Directions:

Submit the completed application and supporting documentation by mail, email or fax. DO NOT SEND original documents or original IDs.

### Mail:

Ameren Illinois  
Attn: Energy Assistance (A-10)  
P.O. Box 2543  
Decatur, IL 62525-2543

### Email:

[AmerenILCredit@ameren.com](mailto:AmerenILCredit@ameren.com)

### Fax:

217.424.6496

**Missing documents will delay your application.**

Copies of your supporting documentation must be included with your application.