

Keeping You Informed



Expect Rising Natural Gas Costs To Impact Your Heating Bill

When temperatures drop, natural gas usage increases as we turn up the heat to stay warm and comfortable. You may have seen news stories about the global increase in the price of natural gas and its expected impact on heating costs. We want you to be aware that, because of the higher cost of natural gas, winter heating bills are estimated to be at least 30% higher than they were last winter (assuming normal temperatures).

We recognize that these may be challenging times for some individuals and families and understand the financial burden that any increases can cause. That's why we want to help you prepare in order to minimize the potential impact:

- **Budget Billing** allows you to spread your energy costs over a longer period and avoid larger monthly bills. Under the payment plan, your bills are calculated using the average monthly bill amount based on the last 12 months. Enroll in Budget Billing at any time by signing up online at AmerenIllinois.com/Budget.
- **Low Income Home Energy Assistance Program (LIHEAP)** grants are available to income-qualified customers. For more information on financial guidelines, and to identify an assistance agency in your community, visit HelpIllinoisFamilies.com or call **1.877.411.9276**.
- **Warm Neighbors Cool Friends (WNCF)** is a year-round heating and cooling assistance program that can help if you don't generally qualify for financial assistance from other government or non-profit programs. Learn more at WarmNeighborsCoolFriends.org.
- **Energy Efficiency** – For tips and strategies that can help you save, download our Energy Savings Guide at AmerenIllinoisSavings.com/SavingsGuide.

We are here to help. Visit AmerenIllinois.com or call **1.800.755.5000** and our customer service representatives will assist you.