

If you have experienced an outage, you may have felt... well, powerless.

But there are some things that you can do to take back some control while our teams work diligently to restore power as quickly as possible.



What can you do?

- Check circuit breakers or fuses** to make sure your outage isn't the result of a household problem
- Report your outage** via the Ameren Mobile App or online [AmerenIllinois.com/Outages](https://www.amerenillinois.com/Outages)
- Call an electrician** if you see standing water near electrical wiring or appliances
- Do not enter any flooded areas** to avoid the risk of electrical shock
- Unplug equipment** like computers or TVs. During restoration efforts, an electrical power surge is possible and could damage equipment
- Turn on one light** so you know when power is restored
- Stay alert** for the rotten egg smell of natural gas. If you smell it, or hear a blowing or hissing noise, leave the area immediately and call **1.800.755.5000**