



IN YOUR NEIGHBORHOOD

EMPOWERING
OUR COMMUNITY

JUNE 2025

Residential Customers 1.800.755.5000

• Business Customers 1.800.232.2477

• Call JULIE Before You Dig at 811

RESOURCES TO HELP MANAGE HIGHER ENERGY SUPPLY COSTS

The cost of electricity for customers who receive their power supply through Ameren Illinois' Basic Generation Service (BGS) is increasing this summer due to higher electric capacity prices.

As an energy delivery company, Ameren Illinois can't control the market prices of energy supply, but we can keep you informed about resources and long-term solutions to control your energy costs:

- **Alternative Supplier Options:** Alternate suppliers may offer different pricing options. Compare power supply prices at PlugIn.Illinois.gov to see if you can save.
- **FREE Home Energy Assessment:** Income-eligible customers will receive an assessment by an Energy Advisor who will identify areas in your home that are wasting energy. You may be eligible to receive energy-saving upgrades at little to no cost. Apply today at AmerenIllinoisSavings.com/SaveMoney or call 1.866.838.6918.
- **Energy Efficiency Rebates & Incentives:** As a long-term strategy to lower energy costs, we offer rebates and incentives for energy-efficient water heaters, air purifiers, heat pumps, major appliances, smart thermostats and other products at AmerenIllinoisSavings.com/Rebates.
- **LIHEAP:** Federal energy bill payment assistance is available for income-eligible individuals and households at HelpIllinoisFamilies.com.
- **Warm Neighbors Cool Friends (WNCF):** The Energy Assistance Foundation offers bill payment grants for Ameren Illinois customers who don't traditionally qualify for other programs.
- **Natural Gas Service Discount:** Monthly discounts are available to eligible Ameren Illinois residential customers based on household income and family size.

Learn more about the resources listed here and other options to manage your energy use and costs at AmerenIllinois.com/PathToSavings.



We know many individuals and families face challenging economic times and we will continue to advocate for long-term solutions to give our customers access to the most affordable and reliable energy supply.



The price of supply makes up more than half of your total energy bill. As an energy delivery company, Ameren Illinois does not profit from energy supply. Supply costs are collected from customers and passed directly to power generators dollar-to-dollar, with no markup.

GIRL SCOUT GETAWAY GETS HELP FROM AMEREN ILLINOIS



At Camp Torqua near Edwardsville, Girl Scouts can explore 72 acres of land and participate in a variety of outdoor activities. Ameren Illinois was proud to donate \$40,000 over two years to help the Girl Scouts of Southern Illinois (GSoSI) build two new cabins at Camp Torqua. The new cabins will provide comfortable housing for up to 12 campers for years to come.

Through community collaboration with partners like Ameren Illinois, GSoSI provides an extensive STEM (Science, Technology, Engineering and Math) program that allows scouts to participate in robotics competitions, build bridges, discover science and technology, and uncover their full potential.

GSoSI serves more than 6,150 girls across approximately 40 counties in Southern Illinois.

Ameren Illinois was honored to be named 2024 Distinguished Community Leader by the Girl Scouts of Southern Illinois.



Antwoinne Vinson is a natural gas supervisor with Ameren Illinois.

Steak with a Side of Heroism

Antwoinne Vinson's birthday this year was more memorable than most.

As he enjoyed a family dinner at a favorite steakhouse, Antwoinne, a natural gas supervisor in our Belleville Operating Center, noticed a woman choking at a nearby table.

Springing into action, Antwoinne approached their table and asked if he could help. Still struggling to breathe, the woman pointed to him. Antwoinne positioned himself according to first aid training he learned at Ameren Illinois and prepared to deliver back blows.

"I applied three back blows," he says. "The third one, thankfully, worked."

After she composed herself, the woman and her husband repeatedly thanked Antwoinne for his heroic actions.

Antwoinne says he was able to allow his instincts to take over, thanks to CPR and first aid training he has received over his 12-year career at Ameren Illinois.

"I just saw a person in need, and my instinct was to get up and help if I could. I was aware of what to do and prepared for this type of situation," says Antwoinne. "It was a birthday celebration that I will never forget."

GLEN CARBON UPGRADES WILL ENHANCE GRID CAPACITY, RESILIENCY



A grid improvement project underway in Glen Carbon will help boost electric service reliability and the local economy.

JF Electric crews, working on behalf of Ameren Illinois, are currently constructing a new, 2.4-mile distribution power line into our Main Street substation in Glen Carbon to enhance energy service reliability, flexibility and load capacity. Similar to expanding a two-lane highway to a four-lane highway, the additional electric capacity will support ongoing economic development in Meridian Plaza.

The new line will be operational this summer, and nearly 1,500 customers will benefit from these enhancements.

With these upgrades, Ameren Illinois is taking proactive steps to prepare for the future needs of our electric customers.

Tune In To See Peregrine Falcon Chicks Spread Their Wings

Nature lovers can follow the incredible journey of a Peregrine falcon family in real time, thanks to Ameren Missouri's Falcon Cam. A daily live feed provides an up-close look as the young falcons prepare for their first flight.

Peregrine falcons, a bird of prey that was once endangered, are steadily making a comeback. Rather than building nests, they often lay their eggs in high places such as tall buildings, cliffs or old tree cavities without the use of sticks, grasses or other materials.

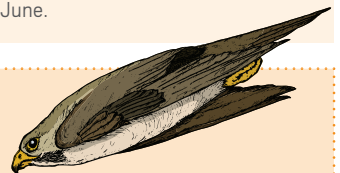
The captivating view from the Falcon Cam is made possible by Ameren Missouri's partnership with World Bird Sanctuary and the Missouri Department of Conservation.



Watch the live feed at **[Ameren.com/FalconCam](https://www.ameren.com/FalconCam)** from 7 a.m. until 8 p.m. (CDT) seven days a week to watch the chicks grow and leave the nest, typically in mid-June.

DID YOU KNOW?

When hunting, Peregrines dive down on their prey at speeds well over 200 mph, making them the fastest animals on earth.



Energy Efficiency Plan Proposes \$300+ Million in Incentives To Help Customers Save

In March, Ameren Illinois submitted an ambitious plan to the Illinois Commerce Commission (ICC) to help customers further reduce their energy usage, lower their carbon footprint, and save on their monthly energy bills.

If approved, Ameren Illinois will invest \$145 million per year over the next four years (2026–2029) to deliver electric and natural gas efficiency programs for residential and business customers. Plan highlights include:

- Residential incentives for major home upgrades, such as heating and cooling systems, air sealing, and insulation; rebates on energy-efficient products, appliances and equipment; and home assessments to help customers reduce energy waste in the home.
- For business customers, the program will fund advanced technologies, such as smart thermostats, variable speed drives, demand-controlled ventilation, and ductless heat pumps.
- The plan also features partnerships with local organizations to build greater community engagement, create energy industry jobs, and deliver cost savings to the customers who need it the most.

The plan is expected to save customers more than \$2 billion over the life of the upgrades and lower greenhouse gas emissions in support of Illinois' Climate and Equitable Jobs Act (CEJA) goals.



Using energy wisely is the surest way to lower monthly energy bills. At the same time, it is a proven line of defense against energy price volatility and supply shortages, and a key tool in the fight against climate change.

— Lenny Singh,
Ameren Illinois Chairman & President



Driving Home the Dangers of Downed Lines

Ameren Illinois partners with Distress Bandanna to educate student drivers statewide on downed power line vehicle safety. During Distracted Driving Awareness Month in April, we had a chance to remind students in Champaign and Olney what to do if they are in an accident involving a utility pole:

- Stay in the vehicle.
- Call 911.
- Wait for utility crews to de-energize the line so you can safely exit your vehicle.

In car accidents involving power lines, the safest place to be is inside your car. Learn more at AmerenIllinois.com/DriverEd.



New Experience on Ameren.com Coming Soon

Later this year, we will unveil updates to Ameren.com. The revamped site will make it easier and faster to find the information you need. Log in and pay your bill the same way you always have with fewer interruptions, new menus and streamlined content for fewer clicks from start to finish.