

# Common Terms and Definitions On Customer Bill Statements

Following are common terms and definitions which appear on your Ameren Illinois natural gas bill statement.  
For additional terms appearing on bills, but not shown below, go to **[AmerenIllinois.com/MyBill](http://AmerenIllinois.com/MyBill)**.

**Customer Charge** – Recovers costs of providing natural gas service that occur even if no gas is used in the billing period. Included in the charge are billing, customer support, basic metering and other supplemental charges.

**Distribution Delivery Charge** – Recovers costs of infrastructure, maintenance and services incurred by the utility to deliver natural gas to customers through the distribution system.

**Energy Efficiency Programs Charge** – Recovers costs, fees, and charges for energy efficiency programs and electric demand response measures to help customers use electricity and natural gas more efficiently.

**Gas Environmental Adjustment or Recovery of Coal Tar Costs** – Recovers costs incurred by the utility for environmental clean-up of former gas manufacturing sites.

**Invested Capital Tax Adjustment** – A mechanism to recover or refund changes to gas delivery service costs resulting from changes in the amount of invested capital taxes.

**Low Income Credit Adjustment** – Recovers the costs incurred to provide a discount to qualified low-income customers. This charge is applicable to all customers who receive natural gas service from the company, except customers with delivery rate GDS-7.

**Purchased Gas Adjustment Charge** – Recovers the costs of purchasing natural gas on behalf of customers. All costs are passed through dollar for dollar with no markup.

**Qualifying Infrastructure Plant Surcharge** – Recovers costs incurred by the utility for certain natural gas infrastructure improvements. Surcharge may be abbreviated as “Surchg” on the bill.

**Variable Income Tax Adjustment** – A mechanism to recover or refund changes to gas delivery service costs resulting from changes in corporate income tax rates.

**Volume Balancing Adjustment** – An adjustment made to the April through December natural gas bills to balance actual delivery service revenues with approved annual revenue levels based on predicted normal weather.

Part 280.50(c)(7) & 501.410 (a) (5)

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