

**What to do if you lose power:**

- Check circuit breakers or fuses - your service outage might be the result of a household problem
- Report your outage. Call 800-755-5000, log onto [AmerenIllinois.com](http://AmerenIllinois.com), or use Ameren's mobile phone app
- Stay away from downed lines
- Unplug sensitive electronics and other equipment
- Use a generator, but ONLY outside and away from windows
- For extended outages, check for heating and cooling locations near you
- Sign up to receive alerts on the status of restoration at [AmerenIllinois.com/Alerts](http://AmerenIllinois.com/Alerts).
- Real-time outage information is available at [AmerenIllinois.com/OutageMap](http://AmerenIllinois.com/OutageMap)
- Follow the Ameren Illinois news feed on Facebook or Twitter for timely updates