

Ameren Illinois Utility Scam Awareness – Audio Time Stamps

Soundbite 1 – What are utility scams? Are they common?

Timing - :06 - :28

Subject Matter Expert – Arleen Williams – Customer Service Supervisor, Ameren Illinois

Soundbite 2 – What are the red flags?

Timing - :35 - :51

Subject Matter Expert – Arleen Williams – Customer Service Supervisor, Ameren Illinois

Soundbite 3 – How do scammers get money?

Timing - :58 - 1:17

Subject Matter Expert – Arleen Williams – Customer Service Supervisor, Ameren Illinois

Soundbite 4 – What to do if you're contacted by a scammer?

Timing – 1:24 - 1:41

Subject Matter Expert – Arleen Williams – Customer Service Supervisor, Ameren Illinois