

Utility Scam Awareness – Audio Time Stamps (Small Business Owner)

**Soundbite 1 – Utility scams can happen to anyone**

Timing - :06 - :24

Subject Matter Expert – Laura Land – Owner, The CoffeeHouse Company (O’Fallon, IL)

**Soundbite 2 – CoffeeHouse Company Story Part 1**

Timing - :31 - 1:00

Subject Matter Expert – Laura Land – Owner, The CoffeeHouse Company (O’Fallon, IL)

**Soundbite 3 – CoffeeHouse Company Story Part 2**

Timing – 1:07 - 1:26

Subject Matter Expert – Laura Land – Owner, The CoffeeHouse Company (O’Fallon, IL)

**Soundbite 4 – CoffeeHouse Company Story Part 3**

Timing – 1:33 - 1:54

Subject Matter Expert – Laura Land – Owner, The CoffeeHouse Company (O’Fallon, IL)

**Soundbite 5 – CoffeeHouse Company Story Part 4**

Timing – 2:02 – 2:31

Subject Matter Expert – Laura Land – Owner, The CoffeeHouse Company (O’Fallon, IL)

**Soundbite 5 – Scammers are convincing**

Timing – 2:38 – 3:11

Subject Matter Expert – Laura Land – Owner, The CoffeeHouse Company (O’Fallon, IL)