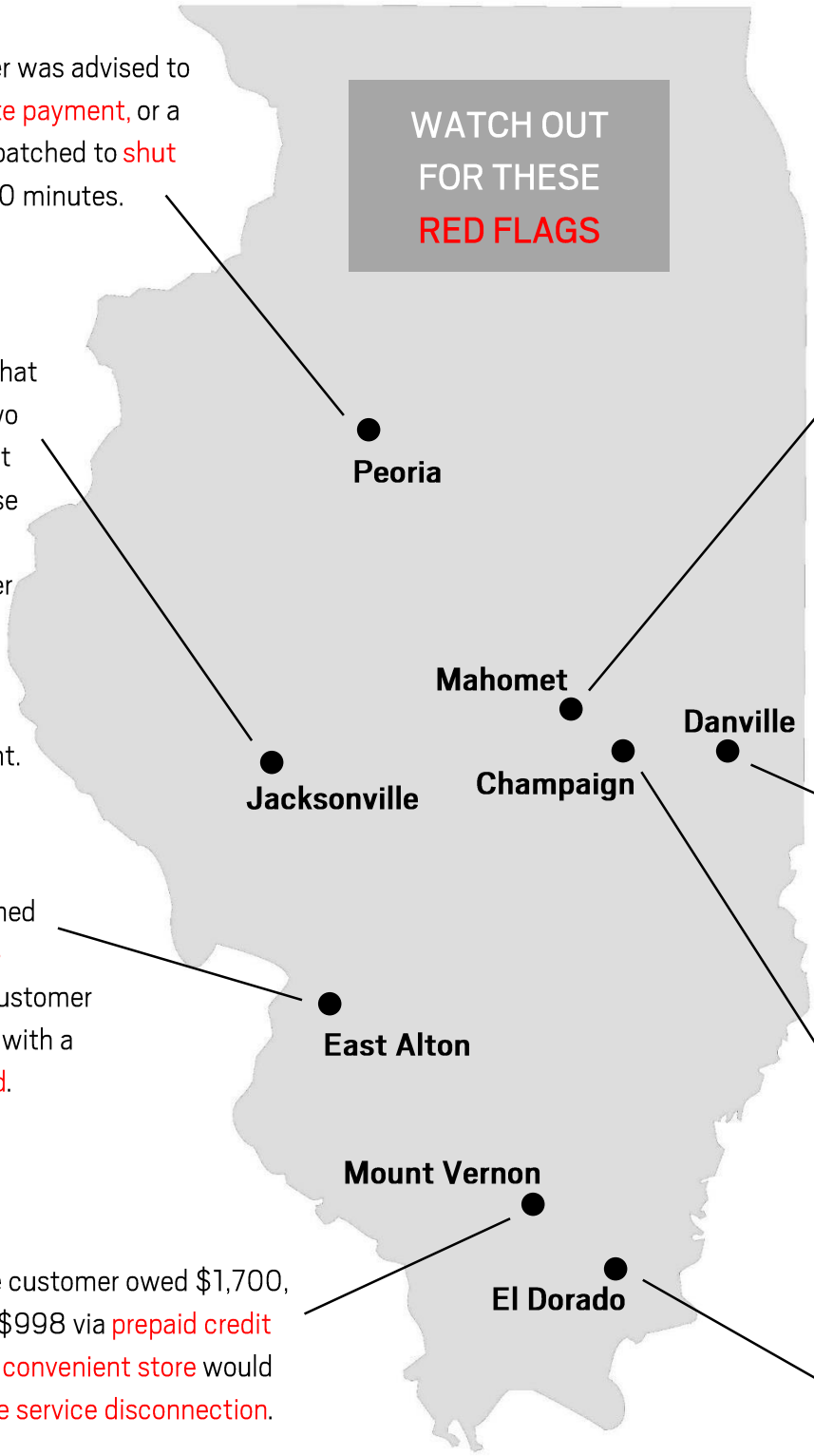
2019 Examples of Utility Scams

UTILITIES UNITED AGAINST SCAMS



Peoria
Business customer was advised to make an immediate payment, or a tech would be dispatched to shut off power in 30-40 minutes.

Jacksonville
Scammer stated that customer's last two payments were not recognized because Ameren switched systems. Customer was advised to pay both balances again in order to resolve the account.

East Alton
Scammer threatened immediate service disconnection if customer did not pay $498 with a prepaid credit card.

Mount Vernon
Scammer said the customer owed $1,700, but a payment of $998 via prepaid credit cards from a local convenient store would prevent immediate service disconnection.

Mahomet
Scammer stated that power would be disconnected in one hour unless the customer provided their Ameren Illinois account number.

Danville
Customer was asked to pay $900 for a smart meter. Scammer advised the money would be refunded in three months if the customer paid

Champaign
Scammer advised that a truck was on the way to cut power if the customer did not make an immediate payment on past due balances.

El Dorado
Scammer said they had a work order to shut off electric in 40 minutes if the customer did not go to a local convenient store and make $1,896 in payments using prepaid credit cards.