

#### Let us know if we can help you with any of these options.





## Medical Equipment Registry If you have critical, life-sustaining medical equipment that requires electricity, register to receive updates in case of a planned outage.



# Medical Hardship Program If a medical emergency prevents you from making a payment, we want to know. Qualifying customers may be granted an extension to make their payment and avoid service disconnection during that time.



Caring Contact Program

Make sure that a family member or advocate is notified if you or a loved one needs help managing a disconnection notice.



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### Keeping Cool & Keeping Current

Eligible payment assistance programs designed to help make paying your energy bill more affordable.

#### LIHEAP

Eligible customers can find summer and winter energy assistance.

#### Weatherization

Eligible homeowners and renters may receive weatherization improvements, including caulking, weather stripping, insulation and more.

Save time and energy. Create an online account and verify your contact information to receive account alerts that matter to you. Get started at **AmerenMissouri.com**.









#### **Manage Your Energy Use**

Managing your energy use is right at your fingertips. Find programs and personalized saving tips that help you save energy and money with an Ameren online account. Get started in three easy steps:

- 1. Log in or create an account at Ameren.com.
- 2. You'll see your dashboard upon logging in. Scroll down to view your usage history and recommended programs.
- 3. For personalized tips and so much more, view My Energy Manager.

It's that easy to start saving today!

#### **Energy Saving Tips and Rebates**

There are plenty of ways that you can save energy and money today. Here are a few tips to get you started.

- Stay comfortable by turning your fan clockwise in the winter and counter-clockwise in the summer.
- Unplug chargers and devices when not in use. They use energy even when not actively charging.

For long-term savings, we offer rebates for energy-efficient home upgrades at AmerenMissouriSavings.com.

#### **Assistance is Available for Renters and Homeowners**

The SAFHR program provides rent and utility bill relief for renters and up to \$50K in assistance for homeowners. Apply in as little as 15 minutes at **MoHousingResources.com**.



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