



**WE'RE HERE
TO HELP**



If you or a loved one is struggling to pay energy bills, we have a range of options to help.

If you have questions about your account or would like to learn about our energy assistance programs, we encourage you to take action now. Visit **AmerenMissouri.com** or call us at **1.800.552.7583**.

ENERGY ASSISTANCE PROGRAMS



Ameren Missouri offers a wide variety of programs, tools and services to eligible customers. If you are behind on your energy bill, we will work with you to set up a payment plan or advise you of assistance in your area.

Low Income Home Energy Assistance Program (LIHEAP)

Eligible customers can receive a one-time grant towards their electric or natural gas bill and seasonal assistance through the Energy Crisis Intervention Program.

To apply, visit
AmerenMissouri.com/LIHEAP.

Keeping Current

This payment assistance program includes monthly bill credits of \$35-\$90 for two years as well as past-due balance forgiveness.

Keeping Cool

This program provides eligible seniors, those with disabilities or chronic medical conditions and families with children under 5 years, an electric bill credit of \$50 in May, June, July, August, and September for two years.

Health and Safety Programs

We have options for unique health, safety and financial needs, including Medical Equipment Registry, Caring Contact Program, and more.

Other Assistance Options

Learn more about local energy assistance programs, veterans and active-duty military assistance, weatherization to reduce your bill, and more at our energy assistance webpage listed below.

See if you qualify for energy assistance programs or find a list of agencies near you.

Visit **AmerenMissouri.com/EnergyAssistance** or call **1.800.552.7583**.