



Notice of Local Public Hearings and Request for Comments Regarding Proposed Increase GR-2024-0369

On Sept. 30, 2024, Ameren Missouri filed a request with the Missouri Public Service Commission (PSC) to adjust natural gas rates, reflecting major upgrades to the natural gas system. Ameren Missouri is making significant capital investments to add additional capacity and replace aging infrastructure to ensure the system remains safe, reliable and resilient for natural gas customers today and into the future. The request proposes an increase in the company's gas service revenues by approximately \$39.6 million. The overall request would raise a typical residential customer's bill by approximately \$16.00 per month based on approximately 48 ccf of usage, but the bill impact will vary based upon a customer's gas usage.

Ameren Missouri is committed to meeting the energy needs of customers and keeping rates as stable as possible, while making the natural gas system safe and dependable for families and businesses. More information is available at [AmerenMissouri.com/AdvancingMissouri](https://www.AmerenMissouri.com/AdvancingMissouri).

The base rate increase request, which is subject to regulatory approval by the PSC, would take effect in the fall of 2025. The PSC will decide what amount of increase, if any, to approve.

Attend a Public Hearing

The PSC will hold public hearings. At the hearings you can ask questions, and you can testify about Ameren Missouri’s rate increase request.

Each hearing will be divided into two parts. In the first part, you may ask questions of both Ameren Missouri, the Office of the Public Counsel (OPC), and Staff of the PSC. In this first part, the PSC Commissioners and the regulatory law judge presiding over the case will not be present. Your questions, and the answers provided to you will not be part of the evidence the PSC reviews. In the second part of the hearing, Commissioners and the regulatory law judge will be present, and you may testify directly to the Commissioners. Testimony provided in the second part will be some of the evidence that the Commission reviews when deciding whether to grant Ameren Missouri’s requested rate increase.

The PSC has set in-person local public hearings for the following dates and times:

Date	City	Start Time	Location
April 14, 2025	Cape Girardeau	6:00 p.m.	Osage Centre Room 1AB 1625 N Kingshighway Cape Girardeau, MO
April 16, 2025	Wentzville	6:00 p.m.	Wentzville City Hall Board Chambers 1001 Schroeder Creek Blvd. Wentzville, MO
April 21, 2025	Jefferson City	6:00 p.m.	Governor Office Building 200 Madison Street, Room 310 Jefferson City, MO 65101

Virtual local public hearings will be held at the following dates and times:

Date	Start Time	At the time of the hearing, dial 1-855-718-6621 and enter the Access Code/Password
April 24, 2025	Noon	Meeting Number/Access Code: 2870 272 9887 Password: 0369
April 24, 2025	6:00 p.m.	Meeting Number/Access Code: 2632 902 2916 Password: 0369

To attend a virtual local public hearing **by telephone**, at the time of the hearing call toll-free 1-855-718-6621, listen to the prompt and enter the meeting number/access code set out above, followed by # (pound/hashtag symbol). If prompted for a password, enter 0369.

To attend a virtual local public hearing **by video/internet**, visit the website at www.webex.com or download the Cisco WebEx Meetings application. At hearing time, enter the corresponding meeting number/access code and password listed above.

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the virtual public hearings should register by sending their first and last name, phone number, email address, and the hearing they wish to attend to pscinfo@psc.mo.gov, or by calling (800) 392-4211 by 5:00 p.m. the day before the hearing they wish to attend. Although members of the public are not required to register, registration is strongly encouraged.

Any persons needing an accommodation to participate in the hearings as addressed by the Americans with Disabilities Act should contact the PSC at least three days prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

Additional Ways to Provide Comments and Feedback

If you are unable to attend one of the in-person or virtual sessions or would otherwise like to make written comments or receive additional information, you may contact the PSC directly at:

Missouri Public Service Commission
P.O. Box 360, Jefferson City, MO 65102
Telephone: (800) 392-4211
Email: pscinfo@psc.mo.gov

Comments may also be submitted electronically using the PSC's Electronic Filing Information System (EFIS) at https://psc.mo.gov/General/Submit_Comments. From this webpage, click on "Submit comments" under the heading "Submit Comments in Writing." When submitting comments, please reference File No. GR-2024-0369.

In addition, you may also provide comments to or receive additional information from the OPC, a state agency tasked with representing the interests of the public in proceedings before the PSC, by contacting:

Office of the Public Counsel
P.O. Box 2230, Jefferson City, MO 65102
Telephone (866) 922-2959 (toll-free) or (573) 751-4857
Email: opcservice@ded.mo.gov



Stay Informed

Finally, if you want to stay informed about this case or read up on what has already been filed, you can access this case on the PSC's Electronic Filing Information System (EFIS). Please go to <https://psc.mo.gov/General/EFIS>, find the link for "Commission Case Search – Existing Case e-Filing & Search" under EFIS Shortcuts, and enter the case number for this case (GR-2024-0369) in the box provided to see everything filed in this case.

