[WHAT IS A]

KILOWATT HOUR







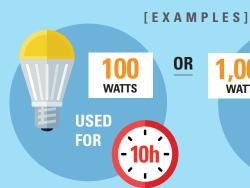








USED ONE HOUR





CUSTOMERS ARE CHARGED FOR ENERGY USE BY KILOWATT HOUR.

[EXAMPLE]



ENERGY USAGE

IF YOU USE 400 KWH



BILLING CYCLE

DURING A
BILLING CYCLE



AND YOUR RATE IS 10 CENTS/KWH



YOU WILL BE CHARGED \$40

CHARGE