



**WE'RE HERE  
TO HELP**



**If you or a loved one is struggling to pay energy bills, we have a range of options to help.**

If you have questions about your account or would like to learn about our energy assistance programs, we encourage you to take action now. Visit **AmerenMissouri.com** or call us at **1.800.552.7583**.

## ENERGY ASSISTANCE PROGRAMS



Ameren Missouri offers a wide variety of programs, tools and services to eligible customers. If you are behind on your energy bill, we will work with you to set up a payment plan or advise you of assistance in your area.

### Low Income Home Energy Assistance Program (LIHEAP)

Eligible customers can receive a one-time grant towards their electric or natural gas bill and seasonal assistance through the Energy Crisis Intervention Program.

To apply, visit [AmerenMissouri.com/LIHEAP](http://AmerenMissouri.com/LIHEAP).

### Keeping Current

This payment assistance program includes monthly bill credits of \$35-\$90 for two years as well as past-due balance forgiveness.

### Keeping Cool

This program provides eligible seniors, those with disabilities or chronic medical conditions and families with children under 5 years, an electric bill credit of \$50 in May, June, July, August, and September for two years.

### Health and Safety Programs

We have options for unique health, safety and financial needs, including Medical Equipment Registry, Caring Contact Program, and more.

### Other Assistance Options

Learn more about local energy assistance programs, veterans and active-duty military assistance, weatherization to reduce your bill, and more at our energy assistance webpage listed below.

See if you qualify for energy assistance programs or find a list of agencies near you.

Visit [AmerenMissouri.com/EnergyAssistance](http://AmerenMissouri.com/EnergyAssistance) or call **1.800.552.7583**.