

APPLYING TO

MISSOURI SERVICE AREA**GENERAL RULES AND REGULATIONS****I. GENERAL PROVISIONS****A. AUTHORIZATION AND COMPLIANCE**

These rules and regulations on file with the Missouri Public Service Commission contain the provisions under which the Company will supply electric service to customers. No employee or agent of the Company has the authority to amend, modify, alter, or waive the rules and regulations contained herein, or to bind the Company by making any promises or representations not authorized in these rules. In accepting service provided by Company, a customer agrees to comply with all applicable rules and regulations contained herein and any subsequent revisions or additions to such rules which are approved by the Commission.

B. DEFINITIONS

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1. Billing Period

The time interval between the beginning and ending dates used to generate a bill, during which electric service is provided and billed for by Company.

2. Building

A single structure roofed and enclosed within exterior walls, or portions of such a structure segregated from each other by fire walls accepted and approved by the governmental inspection authority having jurisdiction.

3. Commission

The Public Service Commission of the State of Missouri, or successor of such Commission, having jurisdiction of the subject matter hereof.

4. Company

Union Electric Company acting through its duly authorized officers, agents or employees within the scope of their respective duties and authorities.

5. Customer

Any person, developer, firm, organization, association, corporation or other entity that applies for, or is responsible for payment for electric service from Company, or was responsible for payment for electric service and was disconnected under the provisions of these rules and regulations.

6. Customer Charge

A fixed dollar component of a customer's monthly bill for electric service which recovers a portion of the annual investment and operating costs incurred by the Company in making service available to an individual customer, e.g., service conductor and meter investment, meter reading, billing, customer accounting and customer service expenses.

*Indicates Change.

Issued pursuant to the Order of the Mo.P.S.C. in Case No. ER-2019-0335.

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ISSUED BY Martin J. Lyons Chairman & President St. Louis, Missouri
 NAME OF OFFICER TITLE ADDRESS

MO.P.S.C. SCHEDULE NO. 6 Original SHEET NO. 97

CANCELLING MO.P.S.C. SCHEDULE NO. _____ SHEET NO. _____

APPLYING TO MISSOURI SERVICE AREA**GENERAL RULES AND REGULATIONS****I. GENERAL PROVISIONS (Cont'd.)****B. DEFINITIONS (Cont'd.)**7. Delivery Voltage

The voltage level provided by the extension of Company's distribution system to the point of delivery designated by Company on customer's premises, regardless of the voltage level at which such service may actually be metered.

8. Demand

The average rate of consumption of electric energy by a customer, measured in kilowatts (kilowatt-hours per hour), during a designated interval of time, normally 15-minutes for the Company's various rate classifications.

9. Demand Charge

A rate component of a customer's monthly bill for electric service, applicable to metered or otherwise established kilowatt demands, which recovers a portion of the Company's annual fixed investment and operating costs associated with office buildings, construction work's headquarters, labor and equipment, as well as a portion of the Company's investment and operating costs incurred in providing electric capacity capable of supplying customer's maximum demand at any time, e.g., local transformers, distribution lines and substations, and generation and transmission facilities.

10. Deposit

An amount of money or other guarantee acceptable to Company required for credit or other security purposes, advanced to Company by customer and held by Company until customer has established satisfactory credit and fulfilled all guarantee requirements.

11. Disconnection of Service

The cessation of electric service initiated by the Company due to customer's violation of one or more of the Company's applicable rules and regulations.

12. Distribution System

Company facilities, generally supplied from various points on the transmission system, e.g., substations, primary lines normally ranging from 69,000 to 2,400 volts, transformers, switchgear, manholes, pedestals, secondary lines ranging from 600 to 120 volts, services and metering.

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NAME OF OFFICER TITLE ADDRESS

APPLYING TO _____

MISSOURI SERVICE AREAGENERAL RULES AND REGULATIONSI. GENERAL PROVISIONS (Cont'd.)B. DEFINITIONS (Cont'd.)13. Energy Charge

A rate component of a customer's monthly bill for electric service, applicable to metered or otherwise established electric energy consumption in kilowatt-hours, which recovers the variable operating costs incurred by the Company in supplying the customer's kilowatt-hours, e.g., fuel, fuel handling and purchased power expenses and variable production plant operating and maintenance expenses, as well as any additional non-variable costs not recovered in the customer and demand charges which may be applicable.

14. Kilowatt

The basic unit of customer electric power consumption (or demand) at any point in time, based upon the following relationship:

$$\text{Kilowatts} = (\text{Volts} \times \text{Amperes} \times \text{Power Factor}) / 1000$$

15. Kilowatt-hour

The basic unit of customer electric energy consumption, equivalent to an average of one kilowatt of power utilized for a period of one hour.

16. Load

The customer's electric power requirements in kilowatts, which must be supplied at various voltage levels on the Company's distribution system at the time and in the magnitude required by customer's operating characteristics.

17. Meter

A device or devices used for measuring the kilowatt-hours, kilowatts and other characteristics of a customer's electric consumption, as required by the applicable provisions of customer's rate.

18. Metering Voltage

The voltage level at which the service provided by the extension of the distribution system to the Company's designated point of delivery on customer's premises, is actually metered.

19. Net Revenue

Revenue received or to be received from customer for electric service provided by Company, exclusive of all sales or revenue related taxes.

20. Non-Standard Service

Service at voltages, frequencies or other conditions which are no longer offered by the Company for new installations.

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NAME OF OFFICERPresident & CEO
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APPLYING TO _____

MISSOURI SERVICE AREAGENERAL RULES AND REGULATIONSI. GENERAL PROVISIONS (Cont'd.)B. DEFINITIONS (Cont'd.)21. Obstruction

Obstruction of service shall include, but not be limited to, any act or instance of tampering with or bypassing the Company's meter, or any diversion of service, or any unauthorized use of or interference with the Company's provision of service situated or delivered on or about customer's premises.

22. Power Factor

The ratio of a customer's real power requirements (kilowatts) to a customer's apparent power requirements (kilovolt amperes) or (volts X amperes)/1000.

23. Premises

A contiguous tract of land, undivided by a public right-of-way, where all buildings and/or electric consuming devices located thereon are owned or occupied by a single customer or applicant for electric service, or where all electricity delivered thereto is utilized to supply one or more buildings and/or other electrical loads which the Company considers as components of a unified operation.

24. Primary Service

Service provided to customer at a delivery voltage of 2,400 volts or higher.

25. Revenue Taxes

Gross receipts, State sales, or other similar taxes applicable to bills rendered to customer by Company for electric service.

26. Seasonal Revenue

Revenue derived from the application of the Company's seasonal energy and/or demand rates during the eight monthly billing periods of October through May for any given customer.

27. Secondary Service

Service provided to customer at a delivery voltage of 600 volts or less.

28. Service Facilities

Conductors, including conduit if applicable, which consist of the secondary voltage portion of the distribution system extended by Company or customer from the low voltage side of the primary/secondary voltage transformer to provide electric service to the point of delivery of the electric service, designated by Company for connection to an individual customer.

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APPLYING TO MISSOURI SERVICE AREAGENERAL RULES AND REGULATIONSI. GENERAL PROVISIONS (Cont'd.)B. DEFINITIONS (Cont'd.)29. Special Facilities

Facilities requested by customer, or otherwise specified by local law, which are in addition to, or to be substituted for, the standard distribution facilities which would normally be specified and provided by Company for the electrical load to be served.

30. Subdivision

A lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for two or more new residential buildings or the land on which is constructed new residential multiple occupancy buildings per a recorded plat thereof if such recordation is required by law.

31. Substation

Equipment at individual locations, which is designed for switching, changing or regulating the voltage of the Company's electrical supply system interconnected with the substation.

32. Tariffs

Documents filed with the Commission specifying the lawful rates and other charges, riders and rules and regulations under which the Company is required to provide service to its customers.

33. Temporary Service

Extensions by Company for non-permanent service such as, for example, construction or seasonal operations, Christmas tree lots, carnivals, various festivals, etc., or for service to any other customer not taking and paying for such service for the minimum number of consecutive billing periods specified as the initial term in the Company's applicable tariff schedule.

34. Termination of Service

The cessation of electric service at the request of the customer when not otherwise required by Company.

35. Transformer

An element of the Company's transmission or distribution system whose function is to change (normally reduce) the voltage of the electric conductors to which it is connected.

36. Transmission System

Company lines and substations, normally operating at voltages of 138,000 volts or higher, which transfer bulk electrical power from generating stations or other sources of supply to principal connection points on the Company's distribution system or to other interconnected utility systems.

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APPLYING TO

MISSOURI SERVICE AREA**GENERAL RULES AND REGULATIONS****I. GENERAL PROVISIONS (Cont'd.)****B. DEFINITIONS (Cont'd.)**37. Voltage

The potential in an electrical system, measured in volts, normally ranging from 120 to 69,000 volts on the Company's distribution system and 138,000 volts and higher on the Company's transmission system.

C. APPLICATION FOR SERVICE

Any customer requesting electric service within Company's authorized service area will provide Company with appropriate information regarding the quantity and characteristics of the anticipated electric consumption and location of the premises to be served. Appropriate personal customer identification may also be required at the request of the Company. Customer or customer's agent shall select the rate, and any applicable riders, from the Company's currently applicable rate schedules, for which customer qualifies at that time. All electric service will be supplied subject to the provisions of the Company's tariffs applicable to the service requested and these rules and regulations, provided customer agrees to the use of the service supplied by Company for the minimum term specified in the tariff applicable to customer's electric service. Customers desiring electric service for periods less than the term specified in the applicable tariff must contract for such service under Company's Rider D.

*The Company shall not be required to commence supplying service to a customer, or if commenced the Company may disconnect such service, if at the time of application such customer or any member of his household (who have both received benefit from the previous service) is indebted to the Company for the same class of service previously supplied at such premises or any other premises until payment of, or satisfactory payment arrangements for, such indebtedness shall have been made. Company will inform the prospective customer of the refusal of service in writing and maintain a record of the notice.

D. FORM OF SERVICE PROVIDED

1. Service to New Premises - Company will normally supply overhead electric service consisting of one single phase and/or one three phase secondary voltage service or one primary voltage service of adequate capacity to customer's premises, at a single delivery point designated by Company, unless more than one primary voltage electrical supply is specified by Company for engineering, economic or other reasons. Company may, however, agree to supply additional electrical supply facilities, requested by customer, when justified by valid Company engineering considerations, based upon the applicable provisions of Section III of these rules. Where such additional supply facilities are provided at customer's request after May 5, 1990, any multiple metering required to accommodate such additional facilities will not be cumulated for billing purposes.

*Indicates Change

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APPLYING TO MISSOURI SERVICE AREA

GENERAL RULES AND REGULATIONS

I. GENERAL PROVISIONS (Cont'd.)

D. FORM OF SERVICE PROVIDED (Cont'd.)

2. New Electrical Loads on Existing Premises - Existing customers receiving secondary service with new or additional electrical load requirements will normally be expected to continue to receive service from Company at or near the existing point of delivery of such service, originally designated by Company. However, where in Company's sole judgment it is unreasonable or impracticable for customer to be expected to receive service for such additional electric loads at the existing service delivery point, Company will supply such electrical requirements by a separate connection which shall be subject to all provisions of Company's line extension rules for extensions to new premises. In such cases of separate connections provided after May 5, 1990, separate billing shall apply with no provision or allowance for billing cumulation.
3. Combined Service - Separate or different customers may not purchase electricity on a combined basis as a single customer. However, the purchase of electricity provided to the same customer in two or more contiguous buildings not separated by another customer premises, or to the same customer in two or more buildings separated only by public property, may be combined and cumulated for billing purposes under the provisions of Company's Rider J and Rider H, respectively.

E. APPLICATION OF SERVICE CLASSIFICATION FOR BILLING

The application of the rates within the Company's various service classifications shall, for billing purposes, be based upon the form of the electric service being supplied by Company and whether such service is for residential or non-residential purposes. Residential and combination home and farm service shall be billed on the Company's Residential Rate. All other secondary voltage service to non-residential customers shall be billed under either of the Company's Small General Service or Large General Service Rates, as applicable, and primary voltage customers shall be billed under the Primary Service, as applicable, regardless of the manner in which such service is metered. Where metering is not located at the voltage level of the service being provided by Company, the applicable Rider C adjustment shall be applied to account for such differences. For delivery voltages of 34.5 KV or higher, the provisions Rider B shall apply.

*** F. COMPANY OBLIGATIONS**

In supplying service to customers, Company shall furnish such service within a reasonable length of time dependent upon the availability of materials, labor and system capacity, and after all necessary easements, permits and approvals are obtained from the customer and other governmental and regulatory authorities having jurisdiction, provided, that the Company's obligation to furnish High Voltage Service under General Rules and Regulations, II. Characteristics Of Service Supplied is conditioned on customer's execution of

*Indicates Change.

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APPLYING TO MISSOURI SERVICE AREA

GENERAL RULES AND REGULATIONS

I. GENERAL PROVISIONS (Cont'd.)

* F. COMPANY OBLIGATIONS (Cont'd.)

appropriate agreements under Modification Or Enlargement Of System For High Voltage Service of General Rules and Regulations, III. Distribution System Extensions.

G. CUSTOMER OBLIGATIONS

In applying for electric service from Company, and receiving such service thereafter, customer shall:

1. Inform Company as to the size and characteristics of the load that is to be initially and thereafter served, the location of the premises, the date customer anticipates the need for said service and any special circumstances or conditions affecting the supply of electric service by Company.
2. When requested by Company, enter into a written contract which specifies the terms and conditions of the electric service being provided.
3. Furnish at no cost, upon Company's request, a right-of-way cleared of all trees or other obstructions for the extension of electrical supply facilities by Company. Said right-of-way easement, license or permit will grant Company continuing rights, thereafter, to trim trees and maintain the right-of-way in a condition which will not interfere with the delivery of electric service. In addition, any easements, licenses, or permits that may be deemed necessary by Company for such right-of-way shall be initially and thereafter furnished or paid for by customer.
4. Stake or establish the final grade of the route upon which the Company's electrical supply facilities will be located and stake or otherwise identify property boundaries, as required, prior to commencement of construction by Company.
5. Install customer-owned equipment in a condition acceptable to and approved by the governmental inspection authority having jurisdiction in the territory in which the customer's premises is located or, where no authority exists, in accordance with Company's standards and the requirements of the current edition of the National Electrical Code, and following installation of Company's metering equipment, not break, remove or tamper with the security seal or other security device installed on customer-owned equipment by Company.
6. At all reasonable hours permit properly authorized agents of Company (and if requested by Company, in the presence of customer or his authorized representative), free and safe access to customer's premises for the purpose of inspecting customer's appliances and installations, clearing faults affecting the proper supply of electric service, examining, repairing or removing Company's meters or other property, reading of meters, making connections, disconnections, or reconnections of service, or for any other purpose deemed necessary by Company.

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GENERAL RULES AND REGULATIONS

I. GENERAL PROVISIONS (Cont'd.)

G. CUSTOMER OBLIGATIONS (Cont'd.)

- * 7. Be responsible for payment of all electric service used on customer's premises and for all requirements of the provisions of the Service Classification under which the electric service is provided, until such time as customer notifies Company to terminate service.
- 8. Promptly notify and receive approval from Company of any significant changes in operation or equipment at customer's premises which might endanger or affect the proper functioning, or require modification, of Company's metering or other electrical supply facilities used in providing service to customer or cause a condition where such facilities would not comply with applicable laws, ordinances or codes.
- 9. Be responsible for any damage, alteration or interference with Company metering or other electrical supply facilities on customer's premises, by customer or any other party on such premises, whether authorized or unauthorized by customer.
- 10. Pay to Company the cost of any change or relocation of Company's service facilities or distribution system on or adjacent to customer's premises occasioned by significant changes at customer's premises in order to comply with proper operational requirements, clearance and other requirements of applicable laws, ordinances or codes.
- 11. Pay to Company the cost of any repairs, replacement, rerouting or relocation of any Company facilities necessitated by customer's negligence or failure to properly comply with any of the above obligations.

H. POWER FACTOR REQUIREMENTS

The Company's rates applicable to all customers are based upon a required average power factor of not less than 90% lagging during all periods of normal operation. Customer shall install corrective equipment necessary to meet this requirement on its side of the Company's meter. Such equipment shall be controlled and maintained by customer in order to avoid a leading power factor at any time and to avoid high voltage conditions during periods of light load. To enforce this power factor requirement, Company will install appropriate metering equipment for the monthly billing of a kilovar reactive charge as applicable for all Primary Service Rate customers. For all customers receiving service under other rate schedules, not voluntarily complying with this power factor requirement, Company may, where practical, install corrective equipment on its side of the meter and charge customer a lump sum amount for the current cost of such equipment and the cost of any subsequent additions to or replacement of such equipment whenever said future installations occur. Failure of customer to install such corrective equipment or to pay for that installed by Company currently, or in the future, shall be grounds for the disconnection of electric service.

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MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 105CANCELLING MO.P.S.C. SCHEDULE NO. 6 Original SHEET NO. 105APPLYING TO MISSOURI SERVICE AREA**GENERAL RULES AND REGULATIONS****I. GENERAL PROVISIONS (Cont'd.)*****I. OBJECTIONABLE CUSTOMER LOAD CHARACTERISTICS**

All equipment installed by customer shall have operating characteristics which enable Company to maintain a satisfactory standard of service to both the customer being served and all other customers in the immediate area. In cases of high motor starting current, customer loads resulting in harmonic distortions or significant loads with wide and/or frequent fluctuations, etc. customer shall install, on its side of Company's meter, all corrective equipment necessary to enable Company to maintain the integrity of its electric distribution system. For all customers not voluntarily complying with this requirement, Company, where practical, may install corrective equipment on its side of the meter and charge customer a lump sum amount for the current cost of such equipment and the cost of any subsequent additions to or replacement of such equipment, whenever said future installations occur. Failure of customer to install such corrective equipment or to pay for that installed by Company currently, or in the future, shall be grounds for the disconnection of electric service. At the customer's request, the Company will install and provide ongoing monthly service monitoring. The charge for the ongoing monitoring is shown on Sheet No. 63, Miscellaneous Charges.

J. CONTINUITY OF SERVICE

Company will make all reasonable efforts to provide the service requested on an adequate and continuous basis, but will not be liable for service interruptions, deficiencies or imperfections which result from conditions which are beyond the reasonable control of the Company. The Company cannot guarantee the service as to continuity, freedom from voltage and frequency variations, reversal of phase rotation or single phasing. The Company will not be responsible or liable for damages to customer's apparatus resulting from failure or imperfection of service beyond the reasonable control of the Company. In cases where such failure or imperfection of service might damage customer's apparatus, customer should install suitable protective equipment.

K. REGULATORY AUTHORITIES

The tariff (i.e., rates, riders, rules and regulations) contained herein has been filed with and approved by the Missouri Public Service Commission and are subject to modification to conform with any revision filed by the Company and approved by the Commission. Where specific situations are not addressed by Company's rates, riders, or rules and regulations, the applicable Commission rules set forth in 4CSR, Sections 240-2 through 240-23 shall apply. Company may make written application to the Commission to seek the approval of a waiver of any specified portion of these filed tariffs for good cause shown.

* Indicates Change.

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Because Commission jurisdiction constitutes a legislative recognition that the public interest in proper regulation of public utilities transcends municipal or county lines, and that a centralized control must be entrusted to an agency whose continually developing expertise will assure uniformly safe, proper and adequate service by the Company, no regulations or ordinances of local governments shall be permitted to impose any requirements on the Company's provision of electric service (excepting local permit requirements for excavation and restoration of public rights-of-way, and except in specific instances where the providing of such service will itself cause a substantial and direct threat of injury to persons or property), which are different from or in addition to such Standard Rules and Regulations and the Commission's regulations, unless such requirements are approved by the Commission for uniform application throughout the Company's service area.

*L. REIMBURSEMENT OF COSTS NECESSITATED BY NEGLIGENCE

Where Company seeks to recover the cost to repair, replace, reroute, or relocate any Company facilities necessitated by another party's negligence, the charge will include the total cost of all labor and materials, easements, licenses, permits, cleared right-of-way, and all other incidental costs, including indirect costs. The indirect costs will include, where applicable, the cost of engineering, supervision, inspection, insurance, payments for injury and damage awards, taxes, AFUDC (Allowance for Funds Used During Construction), legal and administrative and general expenses associated with the affected facilities. The percentage used for indirect costs reflects the Company's historical indirect cost experience.

* Indicates Addition.

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