

APPLYING TO

MISSOURI SERVICE AREA

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

A. REHOUSING LOW-INCOME PILOT PROGRAM

* **PURPOSE**

The purpose of the Rehousing Low-Income Pilot Program (Program) is to provide additional resources to electric customers meeting the eligibility requirements while assessing the delivery methods used in the Program and the impacts on revenues and costs. This Program is provided pursuant to the Unanimous Stipulation and Agreement approved by the Missouri Public Service Commission (MoPSC) in Case No. ER-2021-0240 and pursuant to the Stipulation and Agreement approved by the MoPSC in Case No. ER-2024-0319.

* **ELIGIBILITY**

The Program shall be available to residential customers who have received service under or qualify for any of the rate options contained in Company's Service Classification 1(M) Residential rate and who have been homeless or spent time in a homeless shelter in the past year, including domestic violence shelters, or seniors with past due balances and who are threatened with losing public housing as identified by a Rehousing Agency.

DEFINITIONS

Rehousing Agency - Either a local private or a non-profit organization designated by Company to enroll customers in the Rehousing Low-Income Pilot Program within their area. For a list of agencies go to amerenmissouri.com/energyassistance.com/missouri.

TERM

The Program shall be available to qualifying customers for a period of three (3) years commencing when the first funding is released to one (1) or more Rehousing Agency(s).

* **PROVISIONS**

Pursuant to the Stipulation and Agreement in File No. ER-2024-0319, Company will provide \$250,000 annually, in twelve monthly installments each Program year (calendar year), to finance the Program, with the 2025 contributions prorated for the seven (7) months remaining in the year. An additional amount of approximately \$250,000 will be collected through the Low-Income Pilot Program Charge in the Company's 1(M), 2(M), 3(M), 4(M), and 11(M) tariffs and contributed to the Program.

Funds will be administered through the Rehousing Agencies with which Company already has relationships and which are positioned to administer the Program or are willing to do so.

Rehousing Agencies may give priority to veterans of U.S. armed services or disabled individuals.

*Indicates Change.

Issued pursuant to the Order of the Mo.P.S.C. in Case No. ER-2024-0319.

DATE OF ISSUE May 2, 2025

DATE EFFECTIVE June 1, 2025

ISSUED BY Mark C. Birk
NAME OF OFFICER

Chairman & President
TITLE

St. Louis, Missouri
ADDRESS

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PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

A. REHOUSING LOW-INCOME PILOT PROGRAM (Cont'd.)

PROVISIONS (Cont'd.)

- * Rehousing Agencies must also offer Company's Keeping Current and Weatherization programs subject to eligibility for and availability of those programs.
- * Program funds will only be used after customer has received any available LIHEAP funding they may qualify for.

Up to \$1,000 will be available for any eligible customer with total participation not to exceed the annual funding level.

Program funds may be used to satisfy any combination of the following items associated with electric service previously provided to the customer:

- bad debt associated with a prior residential account,
- previously assessed late payment charges,
- bill amounts associated with past unauthorized residential use,
- up to one (1) previously assessed diversion fee.

To the extent that the items noted above do not exceed \$1,000, any remaining funds may be provided to the customer in the form of a non-refundable initial bill credit applied to the account except such bill credit may not exceed \$500.

A customer that qualifies for this Program shall not be assessed a deposit as a condition of initial service.

Program funds may not be used to satisfy a deposit requirement and it is reasonable for Company to not assess a deposit for initial service for this pilot Program.

ADMINISTRATION, REPORTING AND EVALUATION

A summary of Program administration, reporting and evaluation will be provided via email to Staff and the Office of Public Counsel at the conclusion of each year of the Program and will consist of the number of customers that have participated, the number of participating customers that would have otherwise been required to pay a deposit to establish service, the total amount of Program funds utilized, and the funding utilized for each Rehousing Agency with each of the amounts described by quarter.

Any unspent funding allocated for the Program in a given year may be applied to the marketing of the Program, Program staffing, other Ameren Missouri sponsored bill and arrearage assistance programs, and/or low-income weatherization programs based on input from the collaborative members.

*Indicates Reissue.