

Illinois

Implementation
Guide
For
Electronic
Data
Interchange

Transaction Set
ANSI ASC X12 Version 004010

824
Application Advice
Version 2.0

Summary of Changes

- | | |
|---------------------------------|---|
| January 6, 2009
Version 1.0 | • Initial Release. |
| October 24, 2009
Version 1.1 | • Change Control 007 – Added Rejection Reason Codes ABN (Duplicate) and DDM (Dates Do Not Match) to the TED02. |
| May 31, 2013
Version 2.0 | • Change Control #040 – Added requirements for Ameren Gas |

Implementation Notes

Uses for the 824
Application Advice

- The 824 Application Advice Implementation Guideline will be used for the following circumstances:
 - Rejection for Cause
 - RES/GS Rejects 867 Usage transaction
 - RES/GS or Utility Rejects 810 Invoice
 - RES/GS Rejects 820 UCB Remittance Advice (single account or entire transaction)
 - RES/GS Charges Disputed – Utility Rejects Bill Ready or Rate Ready 810
 - Notification of No Current RES/GS Charges – When the bill window closes, and the Utility has not processed an 810 Bill Ready Invoice for the current period, the Utility will notify the RES/GS that No Current RES/GS Charges were included on customer's bill.
 - Confirmation of RES/GS Charges Billed – When the Utility bills the customer, and RES/GS charges are included, the Utility will provide details to the RES/GS for each 810 Bill Ready Invoice that was included on the customer's bill. The Utility will also send this transaction to confirm RES/GS charges cancelled.

Timing

- An 824 Rejection for Cause must be sent within 1 business day of receipt of the offending transaction except for Disputed Charges. In the case of a rejection of the 867, the utility is not expected to extend the bill window if the 824 is not received within this timeframe.
- An 824 Rejection for Disputed Charges may occur at any time within the rules surrounding disputed charges.
- An 824 Notification of No Current RES/GS Charges or 824 Confirmation of RES/GS Charges Billed will be sent the same day the bill is sent to the customer.

Cross Reference
between 867, 810, 820

- CPWG has established a Cross Reference Number to tie together the 867, 810 and 820 transactions, where appropriate. All three variations of the 824 Application Advice will include the Cross Reference Number.
 - The 867 initiates the Cross Reference Number in the BPT02 field
 - The Cross Reference Number then appears in the 810 Invoice (Bill Ready and Rate Ready) in the BIG05.
 - The Cross Reference Number is finally provided in the 820 Remittance transaction in the REF*6O segment only for Purchase of Receivables.

Action Code

- The Action Code in BGN08 will indicate what action is expected to take place, if any.
 - When BGN08=82, the sender is expecting the receiver to correct and resend the offending transaction, or otherwise respond to the sender with information necessary to process the transaction. This code will be used for both a Rejection for Cause and a Notification of No Current RES/GS Charges.
 - When BGN08=EV, the sender is indicating that This indicates that the receiver of the 824 should evaluate the problem and make modifications to their system as necessary without resending the transaction. This code should be used when it is not possible to correct the situation automatically or it is not desirable to do so (such as when

Rejection of 820 UCB Remittance Advice	<p>receiver chooses to make minor corrections because that is the easiest or quickest solution). It is imperative that the original transaction not be resent without notification as the data has already been processed.</p> <ul style="list-style-type: none"> ○ When BGN08=CF, the Utility is confirming that the Utility Bill Ready charges were included on the customer's bill. No action necessary.
	<ul style="list-style-type: none"> ● Because the funds have already been transferred, a rejection of an 820 UCB Remittance Advice transaction will always be coded as "Evaluate" (BGN08 = EV). The Utility and RES/GS must work together to determine how to resolve the issue. ● The 820 may be rejected as a whole (OTI01=TR) for reasons such as the sum of the details does not equal the total. The 824 may also be used to notify the utility of issues with individual accounts within the 820 transaction (OTI01=TP).
Rejection of 867 Usage – Change of Bill Window	<ul style="list-style-type: none"> ● In the event that the 867 Usage transaction is rejected for cause, and the utility agrees that they made an error, the utility must resend the transaction with a new Document Due Date.
RES/GS Charges Disputed	<ul style="list-style-type: none"> ● An 824 Application Advice may be sent by the Utility to notify the RES/GS that charges are in dispute and that the Utility will be sending an adjustment in the 820 Remittance Advice to recover the money, if already paid. This transaction is essentially a "reject" of an 810 and will be used in both the Rate Ready and Bill Ready situations.
Implementation of Service Point (Ameren)	<ul style="list-style-type: none"> ● Ameren Mass Market and Non-Mass Market: <ul style="list-style-type: none"> ○ Ameren to RES/GS: The Service Point Identifier will be sent in REF*LU. ○ RES/GS to Ameren: The Service Point Identifier may optionally be sent in REF*LU.
One Commodity per Transaction	<ul style="list-style-type: none"> ● Each submitted transaction may be valid for only one commodity (i.e., electric or gas).

824 Application Advice

Functional Group ID=AG

Introduction:

This Draft Standard for Trial Use contains the format and establishes the data contents of the Application Advice Transaction Set (824) for use within the context of an Electronic Data Interchange (EDI) environment. The transaction set can be used to provide the ability to report the results of an application system's data content edits of transaction sets. The results of editing transaction sets can be reported at the functional group and transaction set level, in either coded or free-form format. It is designed to accommodate the business need of reporting the acceptance, rejection or acceptance with change of any transaction set. The Application Advice should not be used in place of a transaction set designed as a specific response to another transaction set (e.g., purchase order acknowledgment sent in response to a purchase order).

Heading:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
M	010	ST	Transaction Set Header	M	1		
M	020	BGN	Beginning Segment	M	1		
						LOOP ID - N1	>1
	030	N1	Name	O	1		
	070	REF	Reference Identification	O	12		
	080	PER	Administrative Communications Contact	O	3		

Detail:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
						LOOP ID - OTI	>1
M	010	OTI	Original Transaction Identification	M	1		n1
	020	REF	Reference Identification	O	12		n2
	030	DTM	Date/Time Reference	O	2		n3
	050	AMT	Monetary Amount	O	>1		n4
						LOOP ID - TED	>1
	070	TED	Technical Error Description	O	1		
	080	NTE	Note/Special Instruction	O	100		
M	090	SE	Transaction Set Trailer	M	1		

Transaction Set Notes

1. The OTI loop is intended to provide a unique identification of the transaction set that is the subject of this application acknowledgment.
2. The REF segment allows for the provision of secondary reference identification or numbers required to uniquely identify the original transaction set. The primary reference identification or number should be provided in elements OTI02-03.
3. The DTM segment allows for the provision of date, time, or date and time information required to uniquely identify the original transaction set.
4. The AMT segment should be utilized if monetary amount information is important to the unique identification of the original transaction set.

Segment: **ST** Transaction Set Header
Position: 010
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the start of a transaction set and to assign a control number
Syntax Notes:
Semantic Notes: 1 The transaction set identifier (ST01) is used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).
Comments:
Notes: Required
 ST~824~000000001

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	ST01	143	Transaction Set Identifier Code Code uniquely identifying a Transaction Set 824 Application Advice	M ID 3/3
Must Use	ST02	329	Transaction Set Control Number Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	M AN 4/9

Segment: **BGN** Beginning Segment
Position: 020
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the beginning of a transaction set
Syntax Notes: 1 If BGN05 is present, then BGN04 is required.
Semantic Notes: 1 BGN02 is the transaction set reference number.
 2 BGN03 is the transaction set date.
 3 BGN04 is the transaction set time.
 4 BGN05 is the transaction set time qualifier.
 5 BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.

Comments:

Notes: Required
 BGN~11~20091215-00001~20091215~~~~~EV

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	BGN01	353	Transaction Set Purpose Code Code identifying purpose of transaction set 11 Response	M ID 2/2
Must Use	BGN02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier A unique transaction identification number assigned by the originator of this transaction. This number must be unique over time. Transaction Reference Numbers will only contain uppercase letters (A to Z), digits (0 to 9), dashes (-) and periods (.). Note that all other characters (spaces, underscores, etc.) must be excluded.	M AN 1/30
Must Use	BGN03	373	Date Date expressed as CCYYMMDD The transaction creation date - the date that the data was processed by the sender's application system.	M DT 8/8
Must Use	BGN08	306	Action Code Code indicating type of action 82 Follow Up Indicates that the receiver of the transaction must correct and resend the transaction. Not valid for a Rejection of an 820 in whole or in part. Resolution of 820 Issues will take place outside of the EDI process. Used for both Rejection for Cause and Notification of No Current RES/GS Charges. CF Confirm For Utility Consolidated Bill Ready - Used to confirm that the RES/GS charges have been sent to the customer. EV Evaluate Indicates that the receiver of the transaction must evaluate the error, but the transaction should NOT be resent.	O ID 1/2

Segment: **N1** Name (Utility)
Position: 030
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes: 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.
Semantic Notes:
Comments: 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
 2 N105 and N106 further define the type of entity in N101.
Notes: Required
 N1~8S~UTILITY NAME~1~007909411

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u> <u>Name</u>	
Must Use	N101	98 Entity Identifier Code Code identifying an organizational entity, a physical location, property or an individual 8S Consumer Service Provider (CSP) Utility	M ID 2/3
Must Use	N102	93 Name Free-form name Utility Name	X AN 1/60
Must Use	N103	66 Identification Code Qualifier Code designating the system/method of code structure used for Identification Code (67) 1 D-U-N-S Number, Dun & Bradstreet 9 D-U-N-S+4, D-U-N-S Number with Four Character Suffix	X ID 1/2
Must Use	N104	67 Identification Code Code identifying a party or other code Utility D-U-N-S or D-U-N-S+4 Number	X AN 2/80

Segment: **N1** Name (Retail Electric Supplier/Gas Supplier)
Position: 030
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes: 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.
Semantic Notes:
Comments: 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
 2 N105 and N106 further define the type of entity in N101.
Notes: Required
 N1~SJ~RES/GS COMPANY~1~049612345

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u> <u>Name</u>	
Must Use	N101	98 Entity Identifier Code	M ID 2/3
		Code identifying an organizational entity, a physical location, property or an individual	
		SJ Service Provider	
		Retail Electric Supplier (RES) or Gas Supplier (GS)	
Must Use	N102	93 Name	X AN 1/60
		Free-form name	
		RES/GS Name	
Must Use	N103	66 Identification Code Qualifier	X ID 1/2
		Code designating the system/method of code structure used for Identification Code (67)	
		1 D-U-N-S Number, Dun & Bradstreet	
		9 D-U-N-S+4, D-U-N-S Number with Four Character Suffix	
Must Use	N104	67 Identification Code	X AN 2/80
		Code identifying a party or other code	
		RES/GS D-U-N-S or D-U-N-S+4 Number	

Segment: **PER Administrative Communications Contact**
Position: 080
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 3
Purpose: To identify a person or office to whom administrative communications should be directed
Syntax Notes:

- 1 If either PER03 or PER04 is present, then the other is required.
- 2 If either PER05 or PER06 is present, then the other is required.
- 3 If either PER07 or PER08 is present, then the other is required.

Semantic Notes:
Comments:

Notes: Optional from RES/GS to Utility for the RES/GS to provide a technical contact to resolve this particular issue.
 PER~IC~JANE SMITH~TE~6105551212 x3921~JANE.SMITH@RES.COM

Data Element Summary

	Ref.	Data	Name	Attributes
	Des.	Element		
Must Use	PER01	366	Contact Function Code Code identifying the major duty or responsibility of the person or group named IC Information Contact	M ID 2/2
Must Use	PER02	93	Name Free-form name	O AN 1/60
Must Use	PER03	365	Communication Number Qualifier Code identifying the type of communication number EM Electronic Mail TE Telephone	X ID 2/2
Must Use	PER04	364	Communication Number Complete communications number including country or area code when applicable	X AN 1/80
Dep	PER05	365	Communication Number Qualifier Code identifying the type of communication number EM Electronic Mail TE Telephone	X ID 2/2
Dep	PER06	364	Communication Number Complete communications number including country or area code when applicable	X AN 1/80

Segment: **N1** Name (Customer)
Position: 030
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes:

- 1 At least one of N102 or N103 is required.
- 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:
Comments:

- 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
- 2 N105 and N106 further define the type of entity in N101.

Notes: 820 Rejection of Entire Transaction: Not Used
All other transactions: Required
N1~8R~CUSTOMER NAME

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	N101	98	Entity Identifier Code Code identifying an organizational entity, a physical location, property or an individual 8R	M ID 2/3 Consumer Service Provider (CSP) Customer Customer Name
Must Use	N102	93	Name Free-form name Customer Name	X AN 1/60

Segment: **REF** Reference Identification (RES/GS Account Number)
Position: 070
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 12
Purpose: To specify identifying information
Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Comments:
Notes:

820 Rejection of Entire Transaction: Not Used
All Other RES/GS to Utility Transactions: Optional
Utility to RES/GS: Required if provided on the 814 Enrollment or Change transaction.
REF~11~1234567890

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	REF01	128	Reference Identification Qualifier Code qualifying the Reference Identification 11 Account Number Retail Electric Supplier (RES) or Gas Supplier (GS) Account Number	M ID 2/3
Must Use	REF02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier RES/GS Account Number	X AN 1/30

Segment: **REF** Reference Identification (Utility Account Number)
Position: 070
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 12
Purpose: To specify identifying information
Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Comments:
Notes: 820 Rejection of Entire Transaction: Not Used
All other transactions: Required
Both utilities currently have 10 digit account numbers. All 10 digits, including leading zeros must be provided.
REF~12~0000445648

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	REF01	128	Reference Identification Qualifier Code qualifying the Reference Identification 12 Billing Account Utility Account Number	M ID 2/3
Must Use	REF02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Utility Account Number	X AN 1/30

Segment: **REF** Reference Identification (Service Point Identifier)
Position: 070
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 12
Purpose: To specify identifying information
Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Comments:
Notes: Ameren to RES/GS: Required
RES/GS to Ameren: Optional
ComEd: Not Used
REF~LU~00981930

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	REF01	128	Reference Identification Qualifier Code qualifying the Reference Identification LU Location Number Service Point Identifier	M ID 2/3
Must Use	REF02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Service Point Identifier	X AN 1/30

Segment:	OTI Original Transaction Identification
Position:	010
Loop:	OTI Mandatory
Level:	Detail
Usage:	Mandatory
Max Use:	1
Purpose:	To identify the edited transaction set and the level at which the results of the edit are reported, and to indicate the accepted, rejected, or accepted-with-change edit result
Syntax Notes:	1 If OTI09 is present, then OTI08 is required.
Semantic Notes:	<ul style="list-style-type: none"> 1 OTI03 is the primary reference identification or number used to uniquely identify the original transaction set. 2 OTI06 is the group date. 3 OTI07 is the group time. 4 If OTI11 is present, it will contain the version/release under which the original electronic transaction was translated by the receiver. 5 OTI12 is the purpose of the original transaction set, and is used to assist in its unique identification. 6 OTI13 is the type of the original transaction set, and is used to assist in its unique identification. 7 OTI14 is the application type of the original transaction set, and is used to assist in its unique identification. 8 OTI15 is the type of action indicated or requested by the original transaction set, and is used to assist in its unique identification. 9 OTI16 is the action requested by the original transaction set, and is used to assist in its unique identification. 10 OTI17 is the status reason of the original transaction set, and is used to assist in its unique identification.
Comments:	<ul style="list-style-type: none"> 1 OTI02 contains the qualifier identifying the business transaction from the original business application, and OTI03 will contain the original business application identification. 2 If used, OTI04 through OTI08 will contain values from the original electronic functional group generated by the sender. 3 If used, OTI09 through OTI10 will contain values from the original electronic transaction set generated by the sender.
Notes:	<p>Required</p> <p>OTI~TR~TN~20091215-00001~~~~~867 Rejection for Cause</p> <p>OTI~TR~TN~20091215-810.00001~~~~~810 Disputed RES/GS Charges</p> <p>OTI~TP~TN~TRN~3~CP1234567890001~~~~~820 Rejection for Cause One Account on 820</p> <p>OTI~IR~TN~867.20091215-00001~~~~~810 No Current RES/GS Charges</p> <p>OTI~TA~TN~810.ABC-20091215001~~~~~810 Confirmation of RES/GS Charges Billed</p>

Data Element Summary

Ref. Des.	Data Element	Name	Attributes
Must Use	OTI01	110 Application Acknowledgment Code	M ID 1/2
		Code indicating the application system edit results of the business data	
		IR Item Reject	
		TA Transaction Set Accept	Used to indicate that No Current RES/GS Charges have been included on the Customer Bill.
		TP Transaction Set Partial Accept/Reject	Used only for Confirmation of RES/GS Charges Billed
		TR Transaction Set Reject	Used to reject one or more individual accounts on the transaction. Applicable only as a response to the 820 transaction.

Used to reject the entire transaction. Applicable for Rejection of 810, 820 and 867 transactions.

Must Use **OTI02** **128** **Reference Identification Qualifier** **M** **ID 2/3**

Code qualifying the Reference Identification

TN Transaction Reference Number

Must Use **OTI03** **127** **Reference Identification** **M** **AN 1/30**

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

Rejection for Cause: This data element is populated from the following data elements of the original transaction:

810 - BIG02

820 - TRN02

867 - BPT02

Notification of No Current RES/GS Charges: This data element will contain the Cross Reference Number from the BPT02 element of the current period 867 Usage transaction.

Confirmation of RES/GS Charges Billed: This data element will contain the Invoice Number from the BIG02 element of the associated 810 Invoice transaction.

Must Use **OTI10** **143** **Transaction Set Identifier Code** **O** **ID 3/3**

Code uniquely identifying a Transaction Set

810 Invoice

820 Payment Order/Remittance Advice

867 Product Transfer and Resale Report

Segment: **REF** Reference Identification (Cross Reference Number)
Position: 020
Loop: OTI Mandatory
Level: Detail
Usage: Optional
Max Use: 12
Purpose: To specify identifying information
Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Comments:
Notes:

Rejection of 810 for Cause: Required
 Rejection of an Individual Account on the 820 for Cause: Required
 Rejection of Entire 820 Transaction: Not Used
 Rejection of 867 for Cause: Not Used
 Notification of No Current RES/GS Charges: Not Used
 Confirmation of RES/GS Charges Billed: Required
 REF~6O~200901010000086700001

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	REF01	128	Reference Identification Qualifier Code qualifying the Reference Identification 6O Cross Reference Number	M ID 2/3
Must Use	REF02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier This data element is populated from the following data elements of the original transaction: 810 - BIG05 820 - REF02 when REF01 = 6O	X AN 1/30

Segment: **DTM** Date/Time Reference (Date of the Customer Bill)
Position: 030
Loop: OTI Mandatory
Level: Detail
Usage: Optional
Max Use: 2
Purpose: To specify pertinent dates and times
Syntax Notes:

- 1 At least one of DTM02 DTM03 or DTM05 is required.
- 2 If DTM04 is present, then DTM03 is required.
- 3 If either DTM05 or DTM06 is present, then the other is required.

Semantic Notes:

Comments:

Notes:

Rejection for Cause: Not Used
 Notification of No Current RES/GS Charges: Required
 Confirmation of RES/GS Charges Billed: Required
 DTM~003~20100115

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	DTM01		374	Date/Time Qualifier	M ID 3/3
				Code specifying type of date or time, or both date and time	
				003 Invoice	
				Date of the Customer Bill	
Must Use	DTM02		373	Date	X DT 8/8
				Date expressed as CCYYMMDD	
				Date of the Customer Bill	

Segment: **DTM** Date/Time Reference (Customer Due Date)
Position: 030
Loop: OTI Mandatory
Level: Detail
Usage: Optional
Max Use: 2
Purpose: To specify pertinent dates and times
Syntax Notes:

- 1 At least one of DTM02 DTM03 or DTM05 is required.
- 2 If DTM04 is present, then DTM03 is required.
- 3 If either DTM05 or DTM06 is present, then the other is required.

Semantic Notes:

Comments:

Notes:

Rejection for Cause: Not Used
 Notification of No Current RES/GS Charges: Not Used
 Confirmation of RES/GS Charges Billed: Required
 DTM~814~20100115

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Must Use	DTM01	374	Date/Time Qualifier	M ID 3/3
			Code specifying type of date or time, or both date and time	
			814 Payment Due Date	
			Used on an accept response to an 810 transaction to indicate the customer's payment due date.	
Must Use	DTM02	373	Date	X DT 8/8
			Date expressed as CCYYMMDD	
			Customer's Due Date	

Segment: **AMT** Monetary Amount (Customer Balance Due)
Position: 050
Loop: OTI Mandatory
Level: Detail
Usage: Optional
Max Use: >1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:
Comments:
Notes:

Rejection for Cause: Not Used
 Notification of No Current RES/GS Charges: Not Used
 Confirmation of RES/GS Charges Billed: Required

 The amount is the total amount charged to the customer for the associated 810 Invoice which is identified by Invoice Number in the OTI03 and Cross Reference Number in the REF*6O.
 AMT~BD~178.99

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	AMT01	522	Amount Qualifier Code Code to qualify amount BD Balance Due	M ID 1/3
			RES/GS Charges Billed	
Must Use	AMT02	782	Monetary Amount Monetary amount RES/GS Charges Billed - The amount in AMT02 must be signed if negative.	M R 1/18

Segment: **TED** Technical Error Description
Position: 070
Loop: TED Optional
Level: Detail
Usage: Optional
Max Use: 1
Purpose: To identify the error and, if feasible, the erroneous segment, or data element, or both
Syntax Notes:
Semantic Notes:
Comments: 1 If used, TED02 will contain a generic description of the data in error (e.g., part number, date, reference number, etc.).

Notes: Rejection for Cause: Required
 Notification of No Current RES/GS Charges: Required - TED02 will equal "NCC"
 Confirmation of RES/GS Charges Billed: Not Used

Multiple TED loops may be provided to include multiple reasons.
 TED~848~A76

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	TED01	647	Application Error Condition Code Code indicating application error condition 848 Incorrect Data	M ID 1/3
Must Use	TED02	3	Free Form Message Free-form text 008 Account Exists but is Not Active A13 Other A76 Account Not Found ABN Duplicate Request Received API Required Information Missing BRA Inactive Supplier BRB Inactive Service Point BRC Invalid Number of Charges or Messages CRI Cross Reference Number Invalid DDM Dates Do Not Match	O AN 1/60

	not perform date validation on the 810.
DIS	RES/GS Charges in Dispute Code Valid from Utility to RES Only Used when the Utility is essentially canceling the 810 RES/GS Charges by sending a rejection of the 810 and subsequently adjusting the associated funds via the 820 transaction. This "rejection" of an 810 re-opens the associated 867 so that when the dispute is resolved, the RES/GS may send a new 810 to include the appropriate charges on the bill.
EXP	Expired Code Valid for Rejection of 810 Bill Ready Only 810 Received for billing period older than that supported by the Billing System
FRF	Bill Type Mismatch Code Valid for Rejection of 810 Bill Ready Only An 810 is received for an account that is not on Bill Ready Utility Consolidated Billing.
ISP	Invalid Service Point
NCC	No Current Charges on Customer Bill Used only for Notification of No Current RES/GS Charges
OBW	Outside Bill Window Code Valid for Rejection of 810 Bill Ready Only The 810 was received outside of the billing window.
SUM	Sum of the Details does not Match the Total Code Valid for Rejection of 810 Rate Ready and 820
UND	Cannot Identify Service Provider Code Valid for Rejection of 810 Bill Ready Only DUNS or DUNS+4 Not Valid

Segment: **NTE** Note/Special Instruction
Position: 080
Loop: TED Optional
Level: Detail
Usage: Optional
Max Use: 100
Purpose: To transmit information in a free-form format, if necessary, for comment or special instruction

Syntax Notes:

Semantic Notes:

Comments: 1 The NTE segment permits free-form information/data which, under ANSI X12 standard implementations, is not machine processable. The use of the NTE segment should therefore be avoided, if at all possible, in an automated environment.

Notes: Rejection for Cause: Required
Notification of No Current RES/GS Charges: Required
Confirmation of RES/GS Charges Billed: Not Used
NTE~ADD~MISSING ALL PTD LOOPS

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	NTE01	363	Note Reference Code Code identifying the functional area or purpose for which the note applies ADD Additional Information	O ID 3/3
Must Use	NTE02	352	Description A free-form description to clarify the related data elements and their content	M AN 1/80

Segment: **SE** Transaction Set Trailer
Position: 090
Loop:
Level: Detail
Usage: Mandatory
Max Use: 1
Purpose: To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

Syntax Notes:

Semantic Notes:

Comments: 1 SE is the last segment of each transaction set.

Notes: Required

SE~14~000000001

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	SE01	96	Number of Included Segments	M N0 1/10
			Total number of segments included in a transaction set including ST and SE segments	
Must Use	SE02	329	Transaction Set Control Number	M AN 4/9
			Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	

Example 1 – RES Sends 824 Rejection of 867 for Account Not Found

ST*824*0001
 BGN*11*REJ867-20091215-00001*20091215*****82
 N1*8S*UTILITY*1*006912345
 N1*SJ*SUPPLIER*9*007909111IL00
 PER*IC*JANE SMITH*TE*8005551212 x1234*EM*JANE.SMITH@RES.COM
 N1*8R*CUSTOMER NAME
 REF*11*1349018803
 REF*12*0012908081
 REF*LU*12345678 Ameren Only
 OTI*TR*TN*867-20091215120100998*****867
 REF*60*867-20091215120100998
 TED*848*A76
 NTE*ADD*DOES NOT MATCH AN ACCOUNT NUMBER IN OUR SYSTEM
 SE*14*0001

Gray segments are optional or dependent.

Example 2 – RES Sends 824 Rejection of 810 for Incorrect Sum and Account Not Found

ST*824*0001
 BGN*11*REJ810-20091215-00001*20091215*****82
 N1*8S*UTILITY*1*006912345
 N1*SJ*SUPPLIER*9*007909111IL00
 PER*IC*JANE SMITH*TE*8005551212 x1234*EM*JANE.SMITH@RES.COM
 N1*8R*CUSTOMER NAME
 REF*11*1349018803
 REF*12*0012908081
 REF*LU*12345678 Ameren Only
 OTI*TR*TN*810-2009121512011231*****810
 REF*60*867-20091215120100998
 TED*848*SUM
 NTE*ADD*TOTAL IS \$100.00 BUT DETAILS ARE \$99.99
 TED*848*A76
 NTE*ADD*ACCOUNT NOT FOUND
 SE*16*0001

Example 3 – RES Sends 824 Reject of Entire 820

ST*824*0001
 BGN*11*REJ820-20091215-00001*20091215*****EV
 N1*8S*UTILITY*1*006912345
 N1*SJ*SUPPLIER*9*007909111IL00
 PER*IC*JANE SMITH*TE*8005551212 x1234*EM*JANE.SMITH@RES.COM
 OTI*TR*TN*CP999999999-20081215*****820
 TED*848*SUM
 NTE*ADD*SUM OF DETAILS DOES NOT EQUAL TOTAL BUT DOES EQUAL AMOUNT PAID
 SE*9*0001

Example 4 – RES Sends 824 Rejection of one Account within 820

ST*824*0001
BGN*11*REJ820-20091215-00001*20091215*****EV
N1*8S*UTILITY*1*006912345
N1*SJ*SUPPLIER*9*007909111IL00
PER*IC*JANE SMITH*TE*8005551212 x1234*EM*JANE.SMITH@RES.COM
N1*8R*CUSTOMER NAME
REF*11*1349018803
REF*12*0012908081
REF*LU*12345678 Ameren Only
OTT*TP*TN*CP999999999-20081215*****820
REF*6O*867-20091215120100998
TED*848*A76
NTE*ADD*ACCOUNT NOT FOUND
SE*14*0001

Example 5 – Utility Sends 824 Rejection of 810 for Multiple Reasons

ST*824*0001
BGN*11*REJ2009121500001*20091215*****82
N1*8S*UTILITY*1*006912345
N1*SJ*SUPPLIER*9*007909111IL00
N1*8R*CUSTOMER NAME
REF*11*1349018803
REF*12*0012908081
REF*LU*12345678 Ameren Only
OTT*TR*TN*810.0000000891*****810
REF*6O*867-20091215120100998
TED*848*CRI
NTE*ADD*CROSS REFERENCE NUMBER INVALID
TED*848*OBW
NTE*ADD*810 RECEIVED OUTSIDE BILL WINDOW
SE*15*0001

Example 6 – Utility Sends 824 for Disputed Charges

ST*824*0001
BGN*11*12345678900001*20091215*****82
N1*8S*UTILITY*1*006912345
N1*SJ*SUPPLIER*9*007909111IL00
N1*8R*CUSTOMER NAME
REF*11*1349018803
REF*12*0012908081
REF*LU*12345678 Ameren Only
OTT*TR*TN*810.00000001184685*****810
REF*6O*867-20091215120100998
DTM*003*20100105
TED*848*DIS
NTE*ADD*CUSTOMER DISPUTED CHARGES
SE*14*0001

Example 7 – Utility Sends 824 Notification of No Current RES Charges

ST*824*0001
BGN*11*CONFIRM.20091215.0000083291*20091215*****82
N1*8S*UTILITY*1*006912345
N1*SJ*SUPPLIER*9*007909111IL00
N1*8R*CUSTOMER NAME
REF*11*1349018803
REF*12*0012908081
REF*LU*12345678 Ameren Only
OTT*IR*TN*810.0000000891*****810
REF*60*867-20091215120100998
DTM*003*20091218
TED*848*NCC
NTE*ADD*NO CURRENT RES CHARGES BILLED
SE*14*0001

Example 8 – Utility Sends 824 Confirmation of RES Charges Billed

ST*824*0001
BGN*11*CONFIRM.20091215.0000083291*20091215*****CF
N1*8S*UTILITY*1*006912345
N1*SJ*SUPPLIER*9*007909111IL00
N1*8R*CUSTOMER NAME
REF*11*1349018803
REF*12*0012908081
REF*LU*12345678 Ameren Only
OTT*TA*TN*810.000000130891*****810
REF*60*867-20091215120100998
DTM*003*20091218
DTM*814*20100108
AMT*BD*92.86
SE*14*0001

Example 9 – Utility Sends 824 Confirmation of RES Charges Cancelled

ST*824*0001
BGN*11*CONFIRM.20091215.0000083291*20091215*****CF
N1*8S*UTILITY*1*006912345
N1*SJ*SUPPLIER*9*007909111IL00
N1*8R*CUSTOMER NAME
REF*11*1349018803
REF*12*0012908081
REF*LU*12345678 Ameren Only
OTT*TA*TN*810.000000130891CANCEL*****810
REF*60*867-20091215120100998
DTM*003*20091218
DTM*814*20100108
AMT*BD*-92.86
SE*14*0001