

MANAGE YOUR ENERGY USE LIKE NEVER BEFORE

The Ameren Illinois suite of online tools and alerts provides detailed insights into energy usage patterns and costs, so you can stay informed—even on the go. These alerts and others from Ameren Illinois work well with the Weekly Cost Summary, Cost Threshold and Usage Threshold alerts to ensure your energy and cost management efforts are fully supported.



eBill Alert

Know the moment your monthly bill is ready—in your inbox or on your phone.



Bill Reminder Alert

Don't miss a bill again with due date reminders.



Payment Notice Alert

Confirm your monthly payment is received and posted.

For additional alerts and notifications, please visit AmerenIllinois.com.

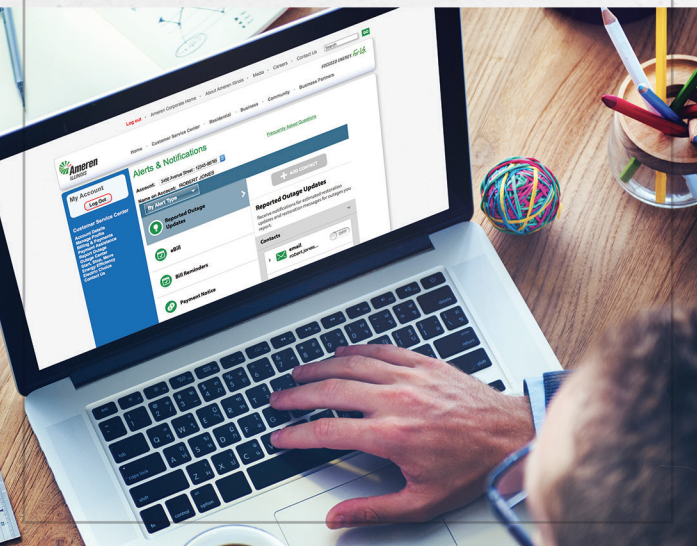


USAGE AND COST ALERTS

TAKE GREATER CONTROL
OF YOUR ENERGY USAGE WITH
NEW TEXT AND EMAIL ALERTS.



To learn more, visit
AmerenIllinois.com/StartNow



TAKE CONTROL

AN EASY WAY TO MANAGE USAGE AND COSTS

Ameren Illinois alerts are smart. Alerts help customers with advanced meters stay informed and can help with making quick energy-saving decisions.

Alerts via text, email or both keep you up to date on your energy usage and costs. Fully compatible with Apple and Android devices, these alerts deliver helpful knowledge exactly when you need it, leaving you more time to do the things that matter most.

CHOOSE YOUR ALERTS

At home, or on the go, use these convenient alerts to help you control how you use energy.



Weekly Cost Summary Alert

Keep tabs on your energy usage throughout the month with a weekly summary of your bill-to-date and projected monthly bill estimates.



Cost Threshold Alert

Set a maximum amount for how much you want to spend monthly, and an alert will be sent to you when your estimated cost-to-date exceeds that set amount.



Usage Threshold Alert

Set a specific limit for your monthly energy usage, and an alert will be sent to you when your usage-to-date exceeds this threshold for total electric or total gas service selected.

SETTING UP YOUR ALERTS

To select and activate your alerts, simply log into your Ameren Illinois online account.

DO YOU HAVE AN ONLINE ACCOUNT?

If YES, follow these easy steps:

1. Log in at AmerenIllinois.com, then go to the Manage Profile link on the left navigational bar.
2. Under “I want to manage the programs Ameren Illinois offers for my account,” click eBill and Other Alerts and Notifications.
3. Check the alerts you would like to receive.
4. Choose to turn on or off text, email or both.

If NO, follow these easy steps:

1. Go to AmerenIllinois.com and register using your account number, which is on your most recent bill.
2. Create a User ID and Password, then log in.
3. Once inside your account, go to the Manage Profile link on the left navigational bar.
4. Under “I want to manage the programs Ameren Illinois offers for my account,” click eBill and Other Alerts and Notifications.
5. Check the alerts you would like to receive.
6. Choose to turn on or off text, email or both.

Please note: SMS text enrollment is available for the Weekly Cost Summary alert only. To enroll, text “reg” to 40401. If you are already an alert user, you can enroll in new alerts, too. Just text “sub” to 40401 to subscribe to new alerts as they become available.



REQUIREMENTS FOR NEW ALERTS

- Must be an Ameren Illinois residential customer
- Must have an advanced meter with wireless communication capabilities. Customers with manually read meters cannot receive these new alerts
- Single meter per electric or natural gas service

Please note: If you do not meet all of these conditions, these new alert options will not appear on your alerts enrollment page.

ENROLL WITH HELP NEED ASSISTANCE?

If you need assistance with your enrollment, contact Customer Service at 1-800-755-5000. They can assist you in enrolling for your most useful alerts.

Please note: Text messages, email and data rates, and other third-party charges may apply. Check your carrier or provider for details.

