During a behavioral interview, you will be asked about skills that are critical for successful performance in the role for which you are applying. Your response to these questions should use the STAR model, providing the interview team with a specific example or situation in which you demonstrated this skill, what actions you took, and the result or outcome of that action.

**SITUATION OR TASK:**
What was the situation or task?

**ACTION:**
What action did you take? How did you address the situation or approach this task?

**RESULT:**
What was the effect of this action?

**THINK CUSTOMER** | Building distinctive customer loyalty.

**INSPIRE AND ENGAGE** | Creating excitement for the present and the future.

**FOSTER INNOVATION** | Leading change and promoting creativity and agility.

**DRIVE RESULTS** | Producing exceptional results aligned with Ameren’s culture and values.

**CHAMPION LEARNING** | Fostering an environment where everyone learns and grows.

**BUILD TRUST** | Partnering and collaborating across boundaries and differences.

**BE STRATEGIC** | Thinking big picture and long term.